Steelcase Virtual PUCK Receiver
Software Release Notes

2 Aug, 2018

3.2.3
Overview
- This update provides additional fixes for Meltdown & Spectre.
- **Software update v3.0.1 must be applied first if Receiver's version number is prior to v3.0.1 before updating to v3.2.3**

Note: Software version 3.2.3 must be applied before updating the BIOS 0040 to 0047/0050 for intel NUC Version.
NUC7i3DNKE

Updates
- Updated Virtual PUCK Receiver OS with Ubuntu's official Spectre fix.
- The new v3.2.3 software update allows Intel NUC Version: NUC7i3DNKE to support upgrade from BIOS 0040 to BIOS 0047 or 0050.

Known Issues
- If the BIOS update is done before the software update the Virtual Puck Receiver becomes unreachable in the network; the BIOS will need to be reverted to the previous version 0040 to recover the device.
- When booting up the NUC7i3DNKE receiver, the user may see the error message " A TPM error (-1) occurred continue selftest." The error message will disappear and does not impact Virtual Puck.
- Update process fails if the browser is refreshed or closed during the 'uploading' phase.
- Firmware uploads using Windows 7 and Internet Explorer will fail with media:scape Manager if the browser security settings are set to disable 'include local directory path when uploading'.

1 May, 2018

3.2.2
Overview
- Security updates (includes Meltdown & Spectre)
- Supports backwards compatibility with all Virtual PUCK clients.
- **Software patch v3.0.1 must be applied before updating to v3.2.2**

Known Issues
- Update process fails if the browser is refreshed or closed during the 'uploading' phase.
- Firmware uploads using Windows 7 and Internet Explorer will fail with media:scape Manager if the browser security settings are set to disable 'include local directory path when uploading'.

12 March, 2018

3.2.0
Overview
- Adds audio support to Virtual PUCK receiver. (Requires Virtual PUCK Client v3.2.0 for Windows)
- Supports backwards compatibility with all Virtual PUCK clients.
- **Software patch v3.0.1 must be applied before updating to v3.2.0**

Known Issues
- Update process fails if the browser is refreshed or closed during the 'uploading' phase.
- Firmware uploads using Windows 7 and Internet Explorer will fail with media:scape Manager if the browser security settings are set to disable 'include local directory path when uploading'.

28 November, 2017
3.1.0
Overview
- This update addresses multiple security vulnerabilities.
- **Software update v3.0.1 must be applied first.**

Updates
- Updated Virtual PUCK Receiver OS version.
- Applied important security patches.

Known Issues
- Update process fails if the browser is refreshed or closed during the 'uploading' phase.
- Firmware uploads using Windows 7 and Internet Explorer will fail with media:scape Manager if the browser security settings are set to disable 'include local directory path when uploading'.
- Sharing from a freshly installed Virtual PUCK client v1.3.3 may fail.

3.0.1
Overview
- This update allows the Virtual PUCK Receiver to accept firmware update v3.1.0 and above.

Updates
- Improve ability to accept future firmware updates.

Known Issues
- Update process fails if the browser is refreshed or closed during the 'uploading' phase.
- Firmware uploads using Windows 7 and Internet Explorer will fail with media:scape Manager if the browser security settings are set to disable 'include local directory path when uploading'.
- Sharing from a freshly installed Virtual PUCK client v1.3.3 may fail.

Technical Support

Downloads & Documentation
http://techsupport.steelcase.com

Software Update Email Notifications
http://info.steelcase.com/technologyproductsregistry

USA & Canada
Monday–Friday, 8:00am to 8:00pm Eastern Standard Time

Phone 888.783.3522 (English and Spanish)

Email techsupport@steelcase.com

EMEA
Monday–Friday, 8:00 to 18:00 Central European Time

Phone 00800 2000 4000   DACH, France, Benelux, UK and Ireland (English, French and German)
  +49 8031 405 111   all other EMEA countries (English, French and German)

Email lineone-en@steelcase.com

APAC
Monday–Friday, 8:00 to 17:00 KL time

Phone +60 3 2027 6161 (Support available in English and Mandarin)

Email apac.techsupport@steelcase.com