RoomWizard II

RoomWizard Admin Console 1.7

01/14/2020

OVERVIEW

This document contains release notes for RoomWizard Admin Console 1.7. Steelcase is consistently working on maintaining and supporting RoomWizard. This release focuses on a security updates, usability features and support of firmware updates.

WHAT'S NEW IN 1.7?

- Updated installer with added EULA approval requirement
- Added option to set custom application idle time
- Improved upgrade failure handling
- Improved Console to RoomWizard Command performance
- Improved Idle Timeout monitoring
- Added several configurations from RoomWizard Admin Pages to Admin Console.

HOW TO UPDATE TO 1.7?

The download for RWAC 1.7 is available at: https://www.steelcase.com/techsupport/roomwizard

DOCUMENTATION

All documentation for RoomWizard is available at: https://www.steelcase.com/techsupport/roomwizard

TECHNICAL SUPPORT

If you have questions or difficulties with this installation Steelcase Technical Support is available 5 days a week.

In the USA and Canada, contact Steelcase USA Technical Support: Phone: 1.800.334.4922 Monday through Friday, 8 am to 5 pm Eastern time Email: techsupport@steelcase.com

In Austria, Benelux, Scandinavia, France, Germany, Ireland, Italy, Portugal, Switzerland, UK contact Steelcase EU Technical Support: Phone: +49 8031 405-111 (Support available in English, French, and German) +34 914759000 (Support available in Spanish) Monday through Thursday, 8:00 to 17:00 Central European Time Email: lineone-en@steelcase.com / lineone-fr@steelcase.com / lineone-de@steelcase.com

In the Asia Pacific region, the Technical Support desk will reply to any inquiries by phone or email within 24 hours:

Phone: +60 3 2027 6161 (Support available in English and Mandarin) Monday through Friday, 8:00 to 17:00 Kuala Lumpur time Email: apac.techsupport@steelcase.com