

# Be Agile. Hack Your Space.

## Change Everything at Once

Agile is easy to understand and difficult to master. It requires long-term dedication. A changing work structure requires a shift in culture. The physical environment can support both Agile-Focused and Agile-Inspired teams by enabling a new process and new ways of engagement

Steelcase IT leaders knew they needed to make a fundamental shift from a transactional services mindset to a business mindset that values learning, agility and empathy. Very intentionally, they decided to change the physical environment, team culture and processes all at once.

Defined by a set of principles written in the Agile Manifesto for software development, Agile is grounded in ideas such as self-managing teams, close cooperation between developers and users, frequent deliverables and consistent customer-feedback cycles. At Steelcase, IT teams are in different stages of adopting Agile. They tend to fall into two main categories.

### **Agile-Focused**

Multidisciplinary teams focused on one project. They have a defined iterative and cyclical process founded in Agile principles. They primarily support software development and often use a development method such as Scrum.

### **Agile-Inspired**

Teams applying some principles and processes based in Agile methodologies to multiple projects. Non-IT teams often fall into this category as well. These teams are influenced by Agile principles or a movement toward an Agile culture.

**“Our prior space and furniture were fixed in place. Now, we feel empowered to move furniture, change our seats, even borrow stuff to make our space better.”**

---

**ALAN DEVRIES** | Multi-Project Team Leader

---

**NEXT CHAPTER** — [Empower Teams](#)

**PREVIOUS CHAPTER** — [Introduction](#)