# Designing for Privacy

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# Privacy is the top thing people say they need at work.

When people lack privacy, they struggle to focus, collaborate, and manage rising stress.

It's not a new issue, but it's more urgent than ever.

Workplaces
have not kept
pace with
evolving
privacy needs

Half of
employees
stay at their
desk for
video calls

Workstations alone aren't enough

Privacy should not be limited to closed doors

As collaboration and virtual meetings reshape the workday, many environments lack the variety of spaces employees need to focus, connect and find moments of respite.

Not just because their schedules are packed, but because there's often no nearby spaces that offer better privacy.

Individual workspaces rarely
meet people's privacy
needs. People struggle to
focus, collaborate without
disrupting others, or find
moments of quiet during the
day.

As distractions have increased, so has the need for privacy.

But returning to pre-open plan layouts with private offices for everyone isn't the answer— it doesn't address today's needs.

Privacy is not about ownership.

It's about choice.

## Privacy takes many shapes

#### Acoustical

The ability to work undisturbed by noise or to create noise without disrupting others.

#### Visual

Ensuring you're not visible to others and can avoid distractions caused by what you see.

#### **Territorial**

The freedom to claim and control a space as your own.

#### **Informational**

The ability to protect the confidentiality of both conversations and analog or digital content.

**Three Privacy Factors** 

Whether consciously or subconsciously, three factors influence when people seek out privacy

#### What's around me?

Employees assess available spaces, privacy levels, nearby people, and cultural norms around meetings.

#### What am I doing?

Privacy depends on task complexity, confidentiality, interruptions, meeting length, and technology requirements.

#### How do I feel?

Mood and work style influence the need for solitude or connection with colleagues.



# Balancing A Range of Privacy Needs

Privacy should be available across the workplace in diverse ways—enclosed, shielded and open spaces that support the work modes throughout the day.

#### Open

Encourage collaboration but can also create distractions. Privacy can be maintained through intentional design and workplace norms.

#### **Shielded**

Provide partial separation, allowing employees to focus while staying connected to the office.

#### **Enclosed**

Offer full privacy for focused work, recharging, or confidential conversations.

# Design Considerations

# Privacy Design Considerations





Consider spatial context when planning for privacy across a workplace.



#### Zoning

Think through the acoustics and user behaviors within a space. How might you plan differently for higher sound activities, such as socializing or collaboration vs. low or quiet focus spaces to reduce distractions?



#### Orientation

Take into account the orientation of individuals and content in relation to circulation paths, other people, and architectural elements.



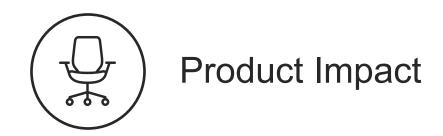
#### **Adjacencies / Proximity**

Private spaces, such as phone booths and collaborative meeting rooms, should be placed near frequently used spaces, or "home bases" like workstations to enable quick transitions.



#### **Architecture**

Architectural elements such as ceiling and wall height, construction of walls, flooring and ceiling materials, and entry points will also impact privacy within a space.



Product selection and materiality can play a key role in amplifying privacy in a variety of spaces.



#### **Shielding / Enclosure**

Support privacy through a mix of enclosed spaces, intentional placement of shielding and boundary elements in the open plan. This will help reduce distractions and can support confidentiality needs.



#### **Materiality**

Be mindful to select products and materials that help support the acoustics within a space.

Consider elements that can provide sound absorption or help reduce sound transmission.



#### **Acoustics**

Architecture features such as high ceilings, glass and hard surfaces can make lead to poor acoustics in the open office. Consider how to balance acoustics through materiality and additional products that can minimize reverberation, provide sound masking, or absorb sound to enhance acoustic privacy.



Implement cultural protocols and permissions to support an individual's understanding and use of the space.



#### **Communication Strategies**

Organizations should implement clear communication to help promote and support employees understanding and usage of their workplace.



#### Signage / Queuing

Include signage to help with clear wayfinding and provide reminders on how to use the space. Include ways users can indicate they require privacy and fewer distractions by implementing adaptable shielding elements or room reservations.



#### **Protocols**

Consider protocols for spaces that are intended for confidential purposes or promoting quiet, heads down work. How might this be communicated to employees and within the space?



Support individual needs by promoting a person's choice and control within their space.



#### **Adaptability**

Empower individuals to customize their space to fit their needs by including flexible products they can move and adjust.



#### Range of Spaces

Support users with a range of diverse spaces to serve a variety of unique needs and preferences. Consider different postures, levels of enclosure or shielding, and materiality.



#### Personalization

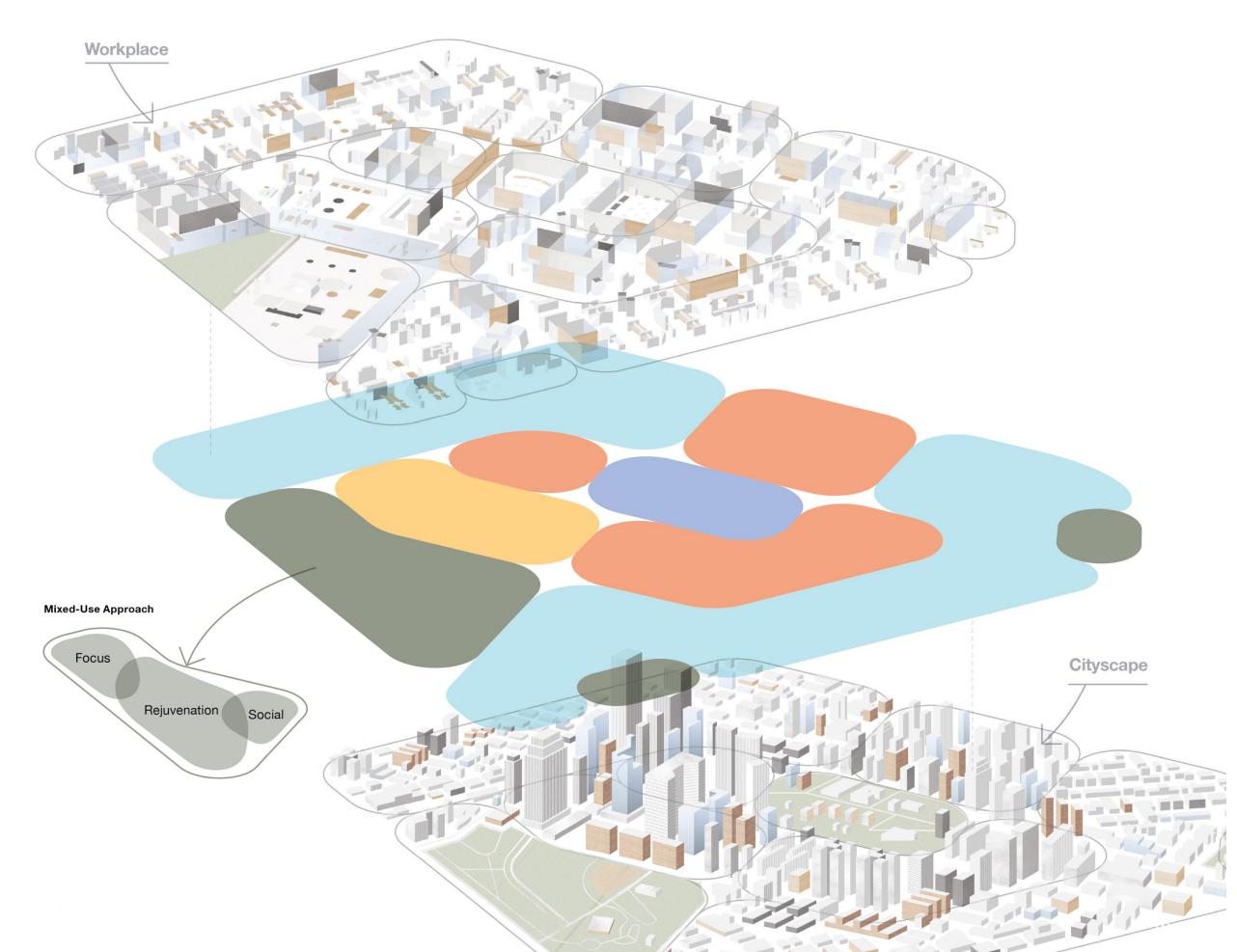
Support users with options to make modifications that enhance their comfort and preferences. Consider furniture with ergonomic adjustments, dimmable lighting, sound control, etc.

**Privacy Floorplans** 

We use Community-Based Design to organize space into mixed-use districts that support evolving privacy needs. Great cities are a source of inspiration for how to design workplaces that build a sense of community.

Designing with five mixed-use districts provides infrastructure to create a dynamic and inspiring workplace experience.





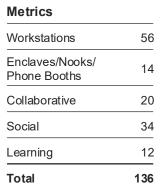
#### **Privacy Floorplans**

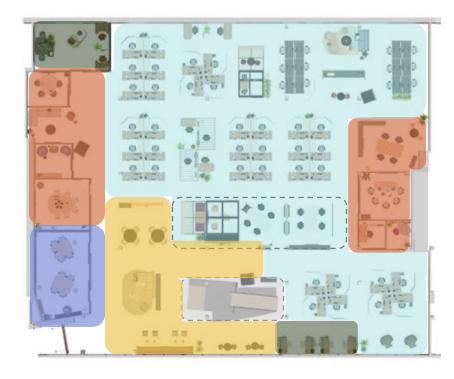
Showcasing three planning configurations within the same floor plate using community-based design districts and highlighting a range of planning tactics that offer added choice and privacy considerations.



**Floorplan 1** addresses more traditional planning with a higher number of workstations and incremental adjustments to implement privacy.

- Repeating patterns, utilizing a traditional workstation configuration
- Minimal choice and variety of spaces
- Central meeting spaces





**Floorplan 2** implements different privacy strategies for a more open office environment with meeting spaces positioned on the outer walls.

- Broad range of spaces to take a quick call, concentrate, or to connect away from workstations
- Additional tall boundaries and pods within the open plan support visual and acoustic privacy between work areas

Total	4.50
Learning	10
Social	31
Collaborative	39
Enclaves/Nooks/ Phone Booths	22
Workstations	48

Metrics



**Floorplan 3** leverages layers of privacy with enclosed meeting spaces to bridge a social hub and neighborhood.

- Providing even more choice and variety of spaces, addressing different team needs
- Offering a dedicated quiet zone with protocols
- Integrating more individual nooks and enclosed spaces to enable people to find a space that fits their needs and preferences

#### Metrics

Total	161
Learning	12
Social	44
Collaborative	36
Enclaves/Nooks/ Phone Booths	21
Workstations	48

# Applying Design Considerations

Utilizing Floorplan 3 as an Example

#### Floor Plan 3 — Space Planning Considerations

A well-designed floor plan balances privacy and connection, allowing employees to transition seamlessly between work modes. Below are key considerations to keep in mind when developing a floor plan.

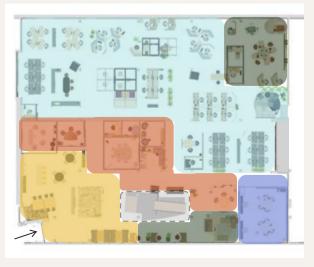
#### Zoning

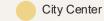
Entrance

When zoning a floor plan, consider the activities, teams, and company culture while keeping in mind acoustics and user behaviors within the space.

How might you plan differently for highersound activities, such as socializing or collaboration, vs. low- or quiet-focus spaces to reduce distractions?

Example: Positioning a social city center that encourages conversation can be an inviting and energized place to connect as you enter a space







#### Orientation

Position desking to ensure individuals using a workstation do not have their back directly to a main walk path.

Example: Positioning workstations perpendicular to a major walk path with additional flexible shielding.

Benching with tall boundaries between the workstations and walk paths or other workstations offers people security and added safety.

#### **Shielding / Enclosure**

Support visual + acoustic privacy through intentional placement of shielding and boundary elements in the open plan like:

- Bookcases
- Planters / Vegetation
- Lockers
- Team Storage
- Pods / Virtual Kiosks

#### Floor Plan 3 — Space Planning Considerations

A well-designed floor plan balances privacy and connection, allowing employees to transition seamlessly between work modes. Below are key considerations to keep in mind when developing a floor plan.

#### Adjacencies / Proximity

Consider an individual's proximity to private spaces to enable quick transitions and reduce disruptions to others.

Example: Adjacencies to phone booths offer individuals a place to take an impromptu phone call.

Take into account the type of work teams are doing. This may help inform their proximity to supporting spaces, such as open collaboration to share content or meeting rooms that support virtual calls.



#### **Architecture**

Maximize the distance between loud and quiet zones, using architecture, pods, and wall products as boundaries to define neighborhoods, open collaboration spaces, focus nooks, and other key private areas.

Architecture also provides vertical space that can support markerboards for collaboration, graphics or art to promote brand identity, and added acoustic products.



#### Acoustics

Demountable walls, phone booths, and pods will provide a much higher level of acoustic privacy for individuals to step away and collaborate, focus, or relax with fewer distractions. Implementing these products in an open office can also mitigate sound travel.

Acoustics in the open office can be enhanced by adding acoustic absorption, sound masking and even ventilation that provides white noise. Any of these elements can help improve acoustic privacy, ultimately helping people's ability to work more effectively with minimal distractions.

Another factor that makes a huge impact is materiality. Consider reducing the number of hard materials and integrating carpet tile and acoustic ceiling tiles. Additional elements like rugs, soft, upholstered furniture, and products that offer acoustic absorption can help reduce echo and sound travel.

#### Floor Plan 3 — Space Planning Considerations

A well-designed floor plan balances privacy and connection, allowing employees to transition seamlessly between work modes. Below are key considerations to keep in mind when developing a floor plan.

#### Personalization

Provide users with options to modify their environment for greater comfort and personal preference. Consider features like ergonomic furniture, adjustable lighting, sound control, etc.

Examples: Products like HD storage, Kwick Switch film, and height-adjustable desks support individual control and ondemand privacy.







#### **Communication + Protocols**

Implement clear communication strategies to help employees understand how to use their workspace effectively. Set guidelines for private or quiet areas, like a library. Support change management through effective communication and guidance.

Example: Place physical note cards in various settings to provide tips on using the space or distribute a guide to employees.



#### Adaptability

Empower users to flex their space to fit their needs by including flexible products that can be moved or adjusted.

Flexible products can offer a quick way to add visual and acoustic privacy. They can also support the evolution of a space from a large collaboration space to smaller break-out groups to a shielded focus nook.

Example: When designing a reconfigurable space, consider positioning products on casters, slides, or that are light weight.

# Thought Starter Applications

# Designing for the Behaviors Behind Privacy Needs

#### **Individual spaces** — Amongst or Sequestered

#### **Focus on Routine Tasks**

Workstations



#### Taking a Call

Phone Booth



Enclave



Individual Pod



#### **Deep Concentration**

Library



Enclave



Focus Nook



#### Rejuvenation

Enclave



Individual Retreat



#### **Group Spaces** — Informal or Formal

#### **Confidential Meetings**

Meeting Room



Ocular View



#### Socializing

Lounge or Café





#### **Collaboration** (*In-Person* + *Remote*)

Meeting Room



Meeting Pod



#### Impromptu Collaboration

In-Between Space or Pod



Open Collaboration

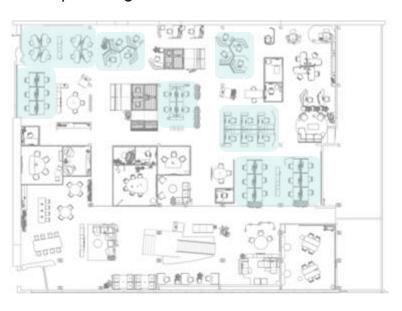


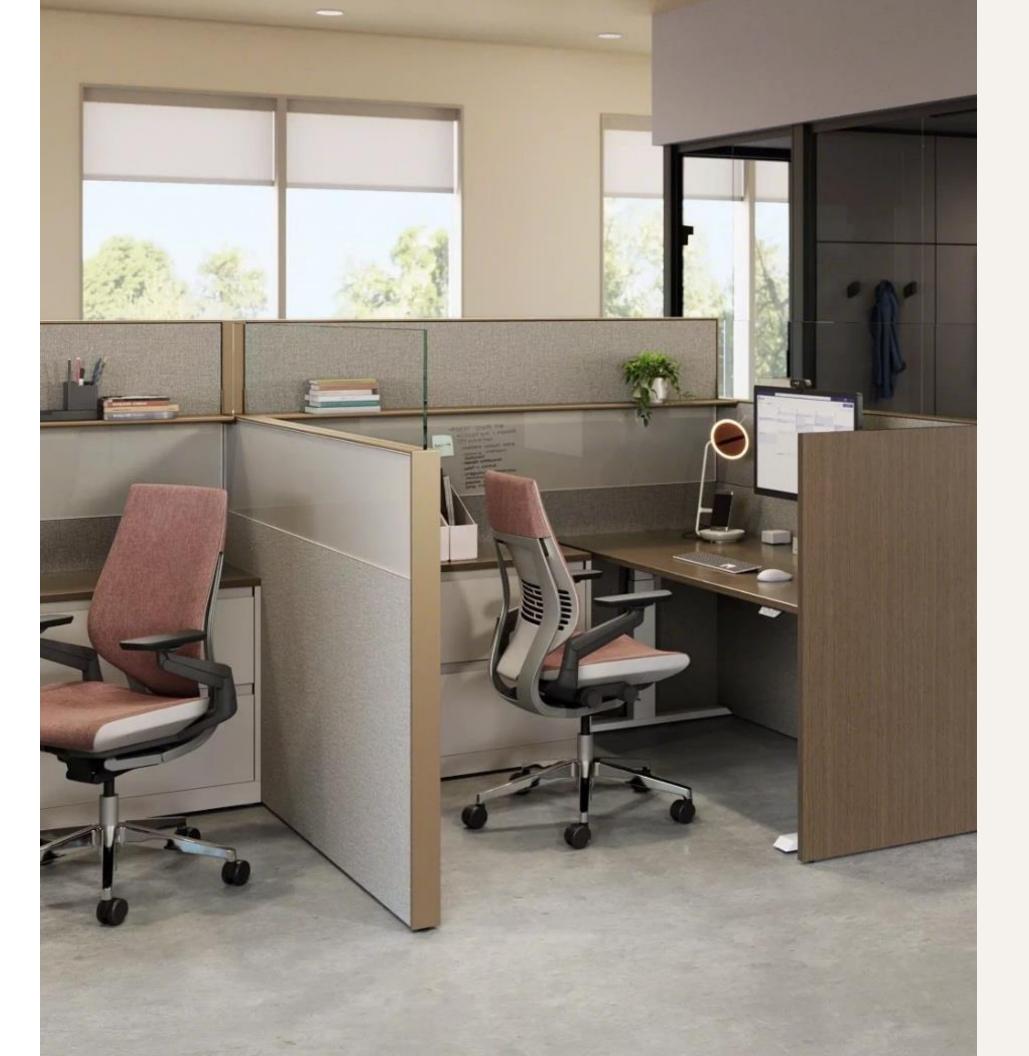


#### Workstations

A group of shielded work areas designed for individuals to control their work experience, optimized for focus and some collaboration with adjacent team members while minimizing exposure and reducing distractions.

#### Example using Floor Plan 3





#### **Considerations**



**Wellbeing** Integrate products that support user adjustments and personalization at the workstation.



**Behaviors** Implement protocols and, depending on the needs, designate spaces for teams that manage confidential information.



**Space Planning** Consider adjacencies to acoustically private spaces to accommodate impromptu calls and scheduled meetings.

Consider the orientation of workstations in relation to walk paths. A best practice is to reduce the number of users with their back exposed to a main circulation path.



**Product Impact** Consider elements that provide sufficient visual privacy and boundary without giving a false sense of acoustic performance.

#### Shielded Workstations

Fixed workstations with integrated storage, taller boundaries, and added shielding enhance privacy and support occupants focused on individual tasks.

#### **Privacy**

Visual

Acoustical

#### **Key Products**

Steelcase Answer Panel

Steelcase Gesture Chair

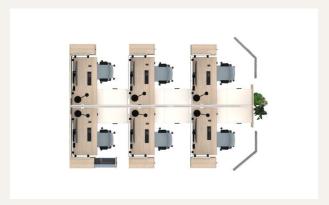
AMQ 3F L Privacy Screen

Steelcase HD Storage

Steelcase Flex Freestanding Screen

#### **Dimensions**

247 sq ft



Planning Ideas

List Price: \$27,046

A desk-mounted screen provides continuous shielding on a height-adjustable desk.

An additional glass screen provides a layer of perceived privacy while maintaining open sightlines and reduces sound travel.

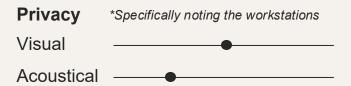


HD storage enables on-demand privacy for users to indicate 'no disruptions' and add a layer of visual privacy between the workstations and walk paths.

A central spine provides power distribution and visual barrier between workstations supporting territorial privacy.

#### **Shielded Workstations**

Flexible workstations with adaptable features support seamless transitions between collaborative activities and more individual work, ensuring privacy when needed.



#### **Key Products**

Steelcase Answer Panel
Steelcase Flex Freestanding Screen
Steelcase Flex 120 Straight
Height-Adjustable Desk
Steelcase Flex 120 Desk Mount
Privacy Wrap
Orangebox On the QT Phone Booth

#### **Dimensions**

151 sq ft





A wrapped screen with integrated adjustable lighting & tackable surface creates a feeling of psychological safety and the opportunity to personalize the space.



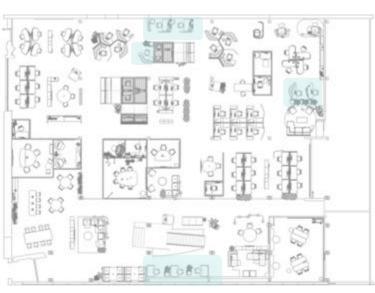
Consider adjacencies to acoustically private spaces to support quick transitions for impromptu phone calls.

Flexible screening elements can be added to provide a clean background for a video call or to facilitate movement and collaboration with co-workers.

## Individual Nook

A shared, individual workspace that is heavily shielded for a person to step away to concentrate on tasks with reduced distractions.

#### Example using Floor Plan 3





#### **Considerations**



Wellbeing Position products with high-performance features that enable users to adapt the space to their preferences – examples: height adjustability, adaptable lighting, flexible furniture, etc.



**Space Planning** Consider planning focus nooks further away from noisy spaces and circulation paths.

Leverage architecture as an established boundary to provide added layers of privacy.

Consider planning several focus nooks in proximity, to accommodate multiple users who need more privacy.

#### Individual Nook

A shared space offering multiple individuals a place to touchdown in a secluded, quieter area to concentrate.

#### **Privacy**

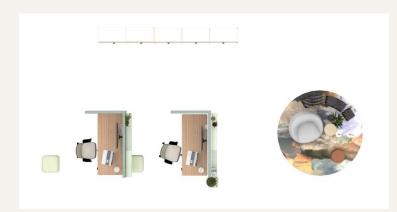
Visual Acoustical

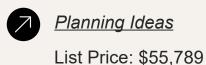
#### **Key Products**

Steelcase Answer Panel
Steelcase Karman Chair
Steelcase Ology Height-Adjustable Desk
Steelcase Flex Active Frames
Moooi Hana Chair
Extremis Sticks

#### **Dimensions**

420 sq ft





walls or a quiet space) visual privacy. Consider adding a scheduler or indicator Choose a panel height that to show when a space is in use, ensures modesty and visual preventing disruptions from people privacy for users, regardless looking for an available spot. of desk height.

Boundary elements that

envelop a setting enhance

psychological security and

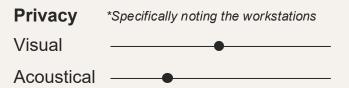
Consider the positioning of the

panels to achieve the desired level

of privacy. (Example: near window

#### Individual Nook

A shared, heavily shielded space providing individuals a place to concentrate between meetings.



#### **Key Products**

Steelcase Privacy Wall
Steelcase Karman Chair
Steelcase Flex Personal Spaces
M.A.D. Urban Shelf
Coalesse Davos Bench

#### **Dimensions**

300 sq ft





Flexible workstation features, such as a height-adjustable desk and adjustable monitor arm, allow individuals to customize

their orientation and posture

to their preferences.

A lower ceiling overhang can help contain

feel that enhances psychological safety

and enhances territorial privacy.

sound and create a more intimate, enclosed

Consider tall shelving to provide a visual barrier as well as incorporate storage for artifacts and biophilia.

Leverage architecture
as a boundary to provide
added layers of privacy.

#### Individual Nook

Unassigned nooks provide a touchdown space to do focus work for individuals seeking out a change of scenery or quiet space.

#### **Privacy**

#### **Key Products**

Coalesse Lagunitas Focus Nook
Steelcase Amia Chair
M.A.D. Urban Shelf

#### **Dimensions**

98 sq ft



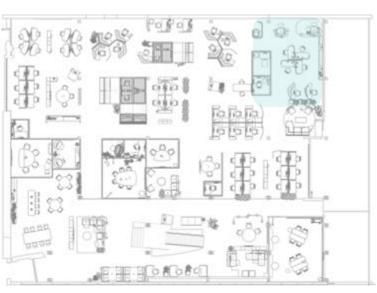




## Library

A 'library' is a dedicated, quiet destination for individuals to break away from a buzzing workplace with fewer distractions.

#### Example using Floor Plan 3





#### **Considerations**



**Wellbeing** Offer a variety of setting types that include a range of postures, amenities and aesthetics to support various unique needs.



**Behaviors** Consider implementing protocols and signage to indicate intended behaviors within a library.



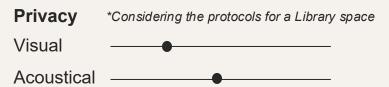
**Space Planning** Due to the acoustic protocols of a library, account for adjacencies that balance accessibility with distance from louder spaces or busy circulation paths.



Product Impact Evaluate the level of shielding and enclosure to best support the intended use of each setting. If a designated quiet space cannot be fully enclosed, use products that enhance visual or acoustic privacy.

#### Library

This environment offers individuals a moment of focus, allowing them to break away from the buzzing workplace. Individual high-performing desks or a communal spot to work alone, amongst others, offer multiple options to support various needs and preferences.



#### **Key Products**

Steelcase Answer Panel Steelcase Think Chair Steelcase Migration Collection Height Adjustable Desk Steelcase Soffio Screen

#### **Dimensions**

544 sq ft



Planning Ideas

List Price: \$93,394

A communal table in a library allows individuals to work alone while being around others, optimizes space, and offers versatile use for various activities.

A wrapped desk-mounted screen provides extra protection to safeguard an individual's work.



Consider the orientation of desking to avoid having an individual's back to a walk path or entrance, as this can lead to discomfort and increase distractions from people passing by. Panels provide clean power distribution and additional screening between the workstations.

#### Library

A space that offers individuals a moment of focus, allowing them to escape a bustling workplace and minimize sensory input.

#### **Privacy**

Visual Acoustical

#### **Key Products**

Brody Desk

Series 2 Chair

Flex Active Frames

Campfire Big Table

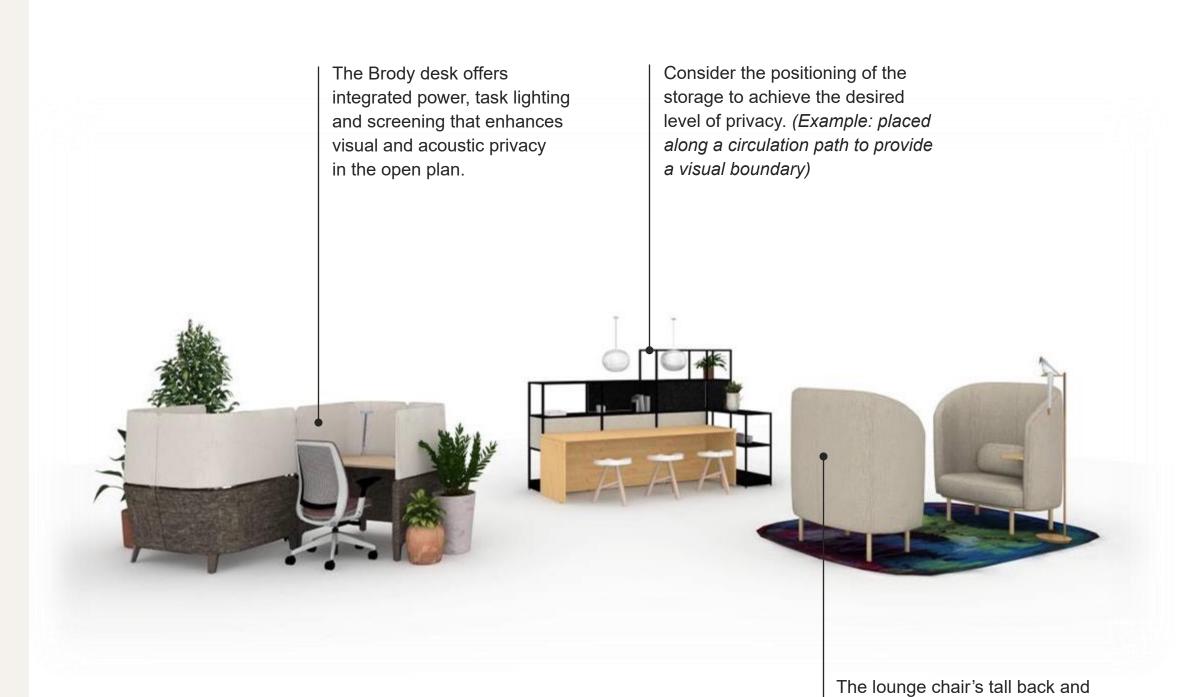
Bolia Fuuga Highback Lounge

#### **Dimensions**

252 sq ft







sides provide a cocoon-like space, shielding you from visual distractions

and offering a sense of seclusion.

#### Individual Retreat

A quiet space offering comfortable lounge seating that forms private "nests" for visual and territorial privacy, with amenities like adjustable backs, nearby power outlets, and tables for devices and coffee.

# Visual Acoustical

#### **Key Products**

Coalesse Ensemble Lounge
Coalesse Ensemble Screen
Coalesse Lagunitas Personal Table
Coalesse Potrero415 Table
Coalesse Enea Altzo Chair

#### **Dimensions**

172 sq ft



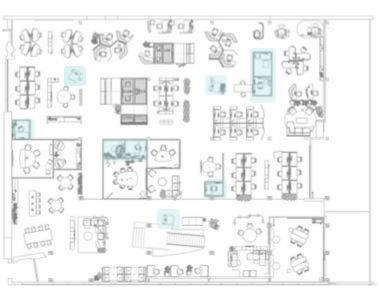




## Enclosed Spaces

An enclosed room optimized to provide a high level of visual and acoustic privacy.

#### Example using Floor Plan 3





#### **Considerations**



**Wellbeing** Offer spaces with a range of amenities, aesthetics and postures to support unique workstyles and needs.



**Behaviors** Consider work patterns and company culture, protocols around usage and time limits may be beneficial if these spots are in high demand.

Implement room schedulers to allow people to reserve the space for a set duration, reducing the number of individuals who camp out.



**Space Planning** Integrate individual private spaces across neighborhoods and the workplace to optimize workflow, reduce travel time, and ensure accessible resources.



Product Impact When planning large spans of glass, consider visual privacy options like glass film, interior curtains, or clerestory windows with solid walls below to maintain privacy and added confidentiality while allowing daylight.

### Enclaves

Enclaves provide a quiet, distraction-free environment where employees can concentrate on tasks that require deep focus or include confidential information.

#### **Privacy**

Visual Acoustical

#### **Key Products**

Steelcase Everwall
Steelcase Ology Walkstation
Established & Sons Quilt Lounge
Steelcase Elective Elements
Steelcase Think Chair

#### **Dimensions**

161 sq ft



Planning Ideas
List Price: \$143,040

Acoustic wall tiles improve sound absorption and help reduce echo to create a quieter space.

Be mindful of door placement, as doors located directly adjacent or across from each other can result in increased and unwanted sound transfer.



Acoustic privacy can be enhanced by specifying a drop seal that automatically deploys to block the gap under a door when closed.

### Individual Pod

Pods can be replicated across campuses to provide focus and solitude for varying needs. They require minimal architecture integration and support future workspace reconfigurability.

#### **Privacy**

#### **Key Products**

Orangebox Air 3 Pod
Steelcase Mackinac
Steelcase Series 1 Chair
Steelcase CF Series Intro Monitor Arm

#### **Dimensions**

45 sq ft



Planning Ideas
List Price: \$77,125

Mackinac integrates screening with open and enclosed storage that enables visual privacy and offers individuals a place for personal belongings and inspirational artifacts.

Pod louvers close automatically with the door to enhance acoustic privacy, or they can be manually controlled by the user. Additional ventilation also serves as sound masking.



Unassigned pods provide drop-in spaces for individuals to tuck away. Consider the addition of a room scheduler to signal occupancy.

Soft paneling helps absorb and block sound and acoustic tempered glass reduces sound transmission.

## Phone Booth

A small, easily deployable pod that can be replicated across campuses to provide focus and confidentiality for short-duration calls and connections with remote peers.

#### **Privacy**

#### **Key Products**

Orangebox On the QT West Elm Slope Stool

#### **Dimensions**

14 sq ft





An additional screen at eye level blocks visual distractions outside of the phone booth.

A built-in fan and ventilation provides white noise and added acoustic privacy.



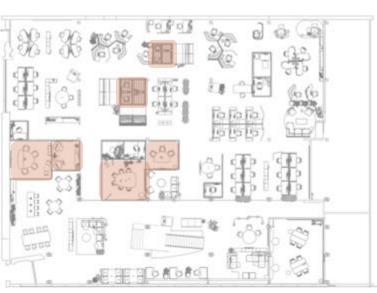
A phone booth with glass panels provides an acoustically private drop-in solution that allows users to see a space is occupied.

# Group Spaces

## Meeting Room

An enclosed space for two or more people to connect, brainstorm and share ideas.

#### Example using Floor Plan 3





#### Considerations



**Behaviors** Implement room schedulers to allow people to reserve the space for a set duration, keeping meetings on schedule and to indicate a space is in use.



Product Impact When planning for large glass spans, consider visual privacy options such as glass film on the glass façade, adding a curtain inside the room, or using a clerestory with a solid wall below. These solutions enhance visual privacy, maintain access to daylight, and support confidentiality.

Incorporate acoustic measures such as demountable walls with added insulation and seals, products with higher NRC or STC ratings, and sound masking technology.

Consider a variety of architectural materials, such as carpet tiles and acoustic ceiling tiles, to avoid excess amounts of hard or reflective surfaces, which can cause echoing and reverberation.

## Small Meeting Room

A small, acoustically private room offering a space to connect and collaborate with virtual participants or with an in-person colleague.

#### **Privacy**

Visual Acoustical

#### **Key Products**

Steelcase V.I.A.

AMQ 3F Wall Tiles

Moooi Hana Lounge Chair

Coalesse Lagunitas Personal Table

Bolia Tuk Medium Table

#### **Dimensions**

110 sq ft



Planning Ideas
List Price: \$74,852

To increase visual and informational privacy, consider applying a semi-opaque glass film.

Acoustic wall tiles enhance sound absorption, creating a quieter environment and reducing acoustic reverberation.



Placing technology perpendicular to a circulation path minimizes distractions for virtual participants and reduces sightlines to screen content for passersby.

A room scheduler intuitively shows when a space is scheduled for use.

## Hybrid Meeting Room

An acoustically private room for 3-4 in-person users offering a space to connect and collaborate with virtual participants or with a colleague.

#### **Privacy**

Visual Acoustical

#### **Key Products**

Steelcase Everwall
Steelcase Ocular Coupe 3 Table
Coalesse Marien152 Chair
Bolia Grab Pouf
Flos Smithfield Pendant

#### **Dimensions**

240 sq ft



Planning Ideas
List Price: \$76,470

Consider integrating sound masking technology to enhance acoustics within a room.

Add a dimmable light to allow users to adjust the room lighting and create the preferred ambiance.



Specifying ½" glass vs ¾" on Everwall provides better acoustic privacy

Consider applying Casper Cloaking glass film on the façade to obscure digital screens to keep content sharing private.

## Hybrid Meeting Room

A six-person enclosed meeting space with dual monitors, allowing users the ability to have virtual participants and content as large as possible for an ideal hybrid experience.

#### **Privacy**

Visual Acoustical

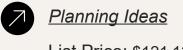
#### **Key Products**

Steelcase Everwall Steelcase Ocular Sightline Table Viccarbe Maarten Chair Blu Dot Construct Console Table **Bolia Split Pouf** 

#### **Dimensions**

240 sq ft





List Price: \$121,138

Demountable walls provide various options for glass placement. Take advantage of a site's natural daylighting while maintaining the privacy offered by solid partitions.



Specifying a self-closer on swing doors ensures they remain closed during meetings, enhancing acoustic privacy.

A curtain enables on-demand visual privacy along a glass façade. Consider drapery material that provides acoustic absorption.

### Ocular View Room

An authentic and immersive experience for one-to-two-person virtual meetings which fosters engagement and nurtures relationships.

#### **Privacy**

Visual Acoustical

#### **Key Products**

Steelcase Everwall

Steelcase Ocular View

Coalesse Ensemble

Coalesse Lagunitas Personal Table

#### **Dimensions**

60 sq ft





Clerestory windows provide access to daylight, while maintaining minimal visibility into an enclosed space.





A solid room façade supports visual privacy by reducing sightlines into the room.

## Collaboration Pod

Pods provide a convenient drop-in space with minimal architectural integration, offering multiple layers of privacy for both collaboration and connection.

#### **Privacy**

Visual Acoustical

#### **Key Products**

Orangebox Campers & Dens
Viccarbe Copa Chair
Steelcase Mackinac
Orangebox Cubb Barstool
Orangebox Cubb Table

#### **Dimensions**

296 sq ft





List Price: \$155,940

Ventilation provides white noise to mask sound, while adjustable louvers allow users to control and reduce sound transfer. An awning creates a layer of territorial and some visual privacy. When a space is in use, the awning is a cue to passersby not to disrupt.

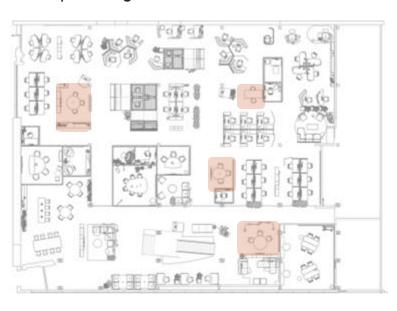


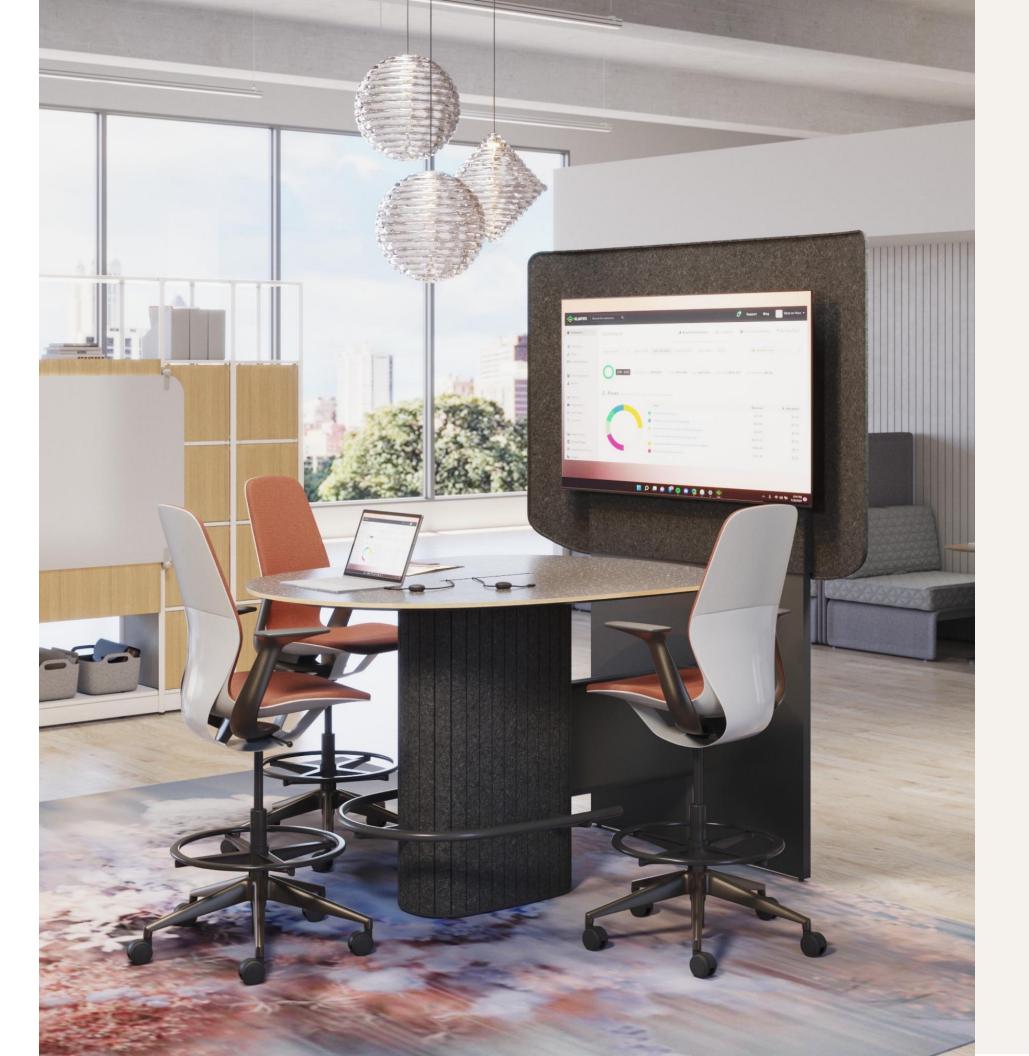
Adding glass film offers additional visual and informational privacy for confidential meetings.

## Open Collaboration

An open plan setting optimized to bring together in-person colleagues to connect and collaborate. This space fosters teamwork, creativity and innovation.

#### Example using Floor Plan 3





#### **Considerations**



Space Planning Consider adjacencies of open collaboration spaces and team spaces to workstations to enable quick transitions for content sharing and brainstorming sessions.

Arrange furniture to create natural barriers and separate different areas, providing a sense of privacy without completely isolating individuals.

Video calls are not ideal in many scenarios in the open plan, however, if planning for video calls in the open consider adjacencies, avoid placing them near spaces intended to be quiet and consider that sound will travel and could cause acoustic and confidentiality issues. This scenario would benefit from high levels of shielding and acoustic absorption.



**Product Impact** Incorporate soundabsorbing materials, such as acoustic panels, carpets, and upholstered furniture to reduce reverberation and enhance privacy.

## Open Collaboration

An open huddle space ideal for ideation, collaboration, and content sharing with in-person colleagues. The space supports small meetings with integrated technology and markerboards for brainstorming.

#### **Privacy**

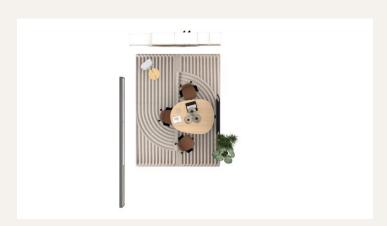
Visual Acoustical

#### **Key Products**

Steelcase Ocular Tower Table
Steelcase Flex Active Frames
Steelcase SILQ Stool
Steelcase Everwall
Steelcase Perch

#### **Dimensions**

220 sq ft







Floor-to-ceiling space division help minimize echo and block sound from travelling, and hosts markerboard to capture ideas and brainstorm.

## Open Collaboration

A team-owned project space to hosts an informal lounge that acts as a front porch for team members to share project updates and display team tools. Adjacent, a flexible collaboration space with integrated technology offers reconfigurability for ideation and brainstorming.

## Visual Acoustical

#### **Key Products**

Steelcase Mackinac
Orangebox Away from the Desk
Steelcase Answer Panel
Steelcase Flex Acoustic Boundary
Steelcase Flex Media Cart

#### **Dimensions**

410 sq ft



Planning Ideas
List Price: \$107,230

Fixed boundary elements create visual and territorial privacy from the circulation path and offer teams a place to add personalization and work tools.

Flex Acoustic Boundary offers flexibility to reconfigure the space, support markerboards to capture brainstorming, and provides acoustic absorption.



Seating with integrated upholstered screens provides an element of both visual and acoustical privacy between settings.

## Social Spaces

A space supporting people coming together to build relationships, relax and connect.

#### Example using Floor Plan 3





#### **Considerations**



Wellbeing Add features to support personal preferences and needs, such as privacy elements with built-in adjustability, various posture options, and user-controlled lighting or sound masking.



Space Planning Plan social settings in a range of spaces across a campus. Lively spaces, like a work café, offer natural sound masking that a higher level of ambient sound provides. A quieter, more secluded space offers a casual, relaxed place to connect for individuals who prefer less sensory input.



**Product Impact** Consider utilizing products that improve acoustics in open-plan environments to boost sound absorption, reduce echo and incorporate sound masking.

Provide a range of open and shielded social settings, For shielded settings, balance visibility into the surrounding space while ensuring visual privacy, so people feel comfortable connecting and collaborating in the open.

## Social Lounge

An open lounge space supporting connection and casual gatherings offers added performance with individual lounge adjustments, markerboards, and a lightweight table.

#### **Privacy**

Acoustical

Visual — ●

#### **Key Products**

Viccarbe Common Bench
Steelcase Flex Active Frames
Coalesse Ensemble Modular Lounge
Blu Dot Apt Coffee Table
Coalesse Carl Hansen Enhance Chair

#### **Dimensions**

180 sq ft





A tall, open shelving unit serves as both a room divider and storage, creating distinct zones while maintaining an open feel. Screens enhance visual privacy and provide a sense of security, making it easier for people to relax and engage in informal conversations.



Upholstered, soft furniture can dampen sound and reduce echo, which can create a quieter, more comfortable environment.

## Social Lounge

A social setting featuring lounge seating that offers an informal place to connect and technology to share content.

#### **Privacy**

#### **Key Products**

Established & Sons Grid Corner Lounge
Established & Sons Grid Room Divider
Coalesse Lagunitas Personal Table
Blu Dot Circula Small Coffee Table
Thread Hub

#### **Dimensions**

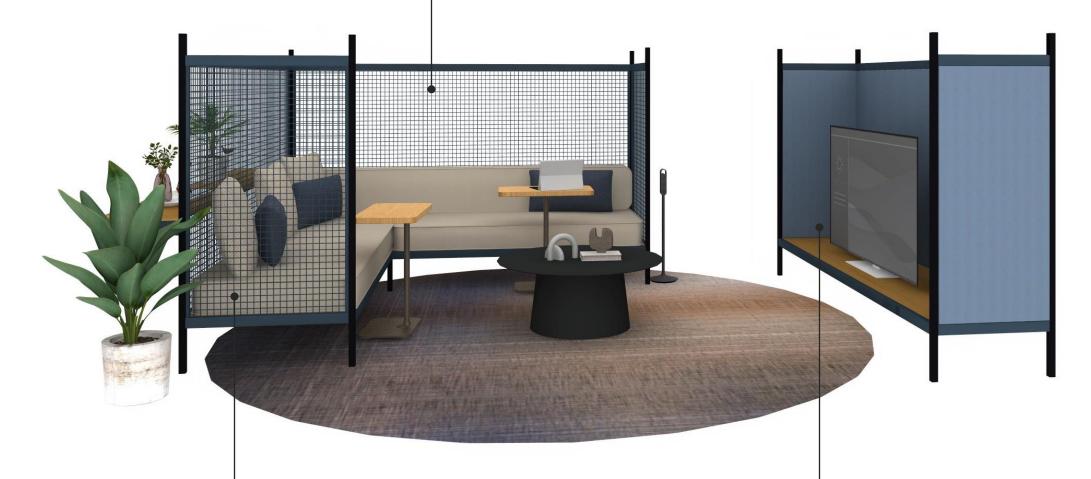
425 sq ft





List Price: \$33,135

Consider the orientation of the lounge to achieve the desired level of privacy. (Example: the tall screens near a circulation path or team workspace)



Even semi-transparent screens can create visual shielding behind users, fostering a sense of psychological safety and encouraging authentic conversations with colleagues.

Boundary that hosts technology for content sharing can help reduce clutter and provide visual privacy.

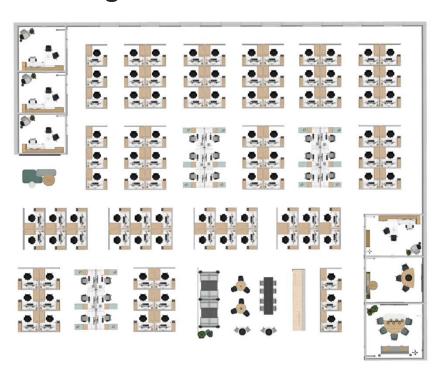
# Adding Privacy to an Existing Space

#### **Floorplan Comparison**

## Applying Layers of Privacy

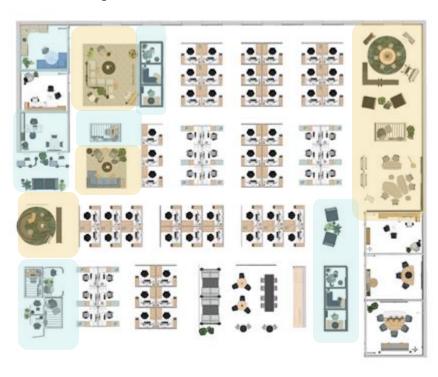
The primary goal of this design intervention was to increase privacy within an existing open-plan office while maintaining a collaborative and functional workspace. To achieve this, we developed two distinct concept proposals introducing varying levels of privacy to accommodate diverse work styles and needs while effectively increasing the overall seat count.

#### **Existing**



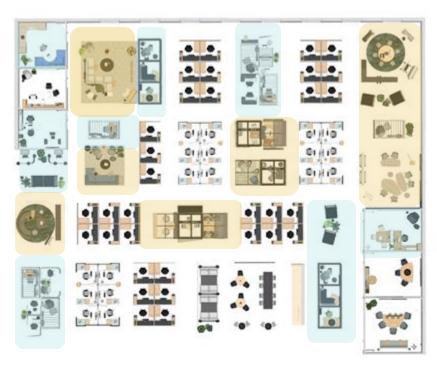
Workstation: 48" Answer panelBench: Ology with Center Screen

#### **Concept 1**



- **Workstation:** 48" Answer panel with 12" glass or 13.5" Universal screen top
- **Bench:** Ology with Center Screen and 19.5" Side Screen
- Replaced perimeter workstations with collaborative settings with a variety of screen/boundary separation
- Added enclaves and pods for private individual focus settings
- Swapped 6 workstations for 6 individual focus settings to add more variety within the same footprint

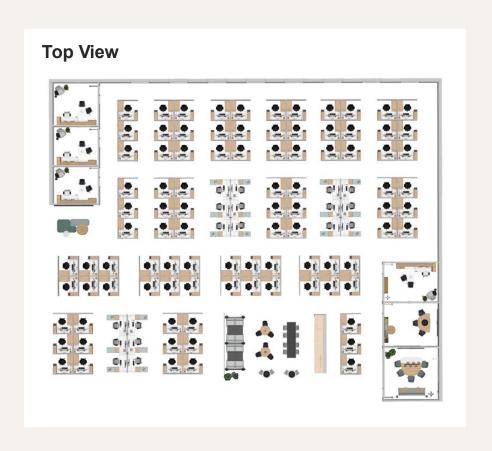
#### **Concept 2**



- Workstation: 48" Answer panel with AMQ 3F Hooded Privacy Screen, 6" frosted glass on spine, boundary screen at the ends, and Flex Freestanding Screens
- Bench: Ology with Center Screen, SOTO Functional Screen, Flex Stand and Markerboard, B-Free Screens at ends
- Replaced more workstations with additional private individual focus settings and Campers & Dens

## Existing

A traditional floorplan with workstations, meeting rooms, and social zones throughout the floor-plan.





Total	157
Enclosed Collaborative Seats	12
Open Collaborative Seats	30
Workstations/Private Offices	11

## Concept 1

#### **Design Intent**

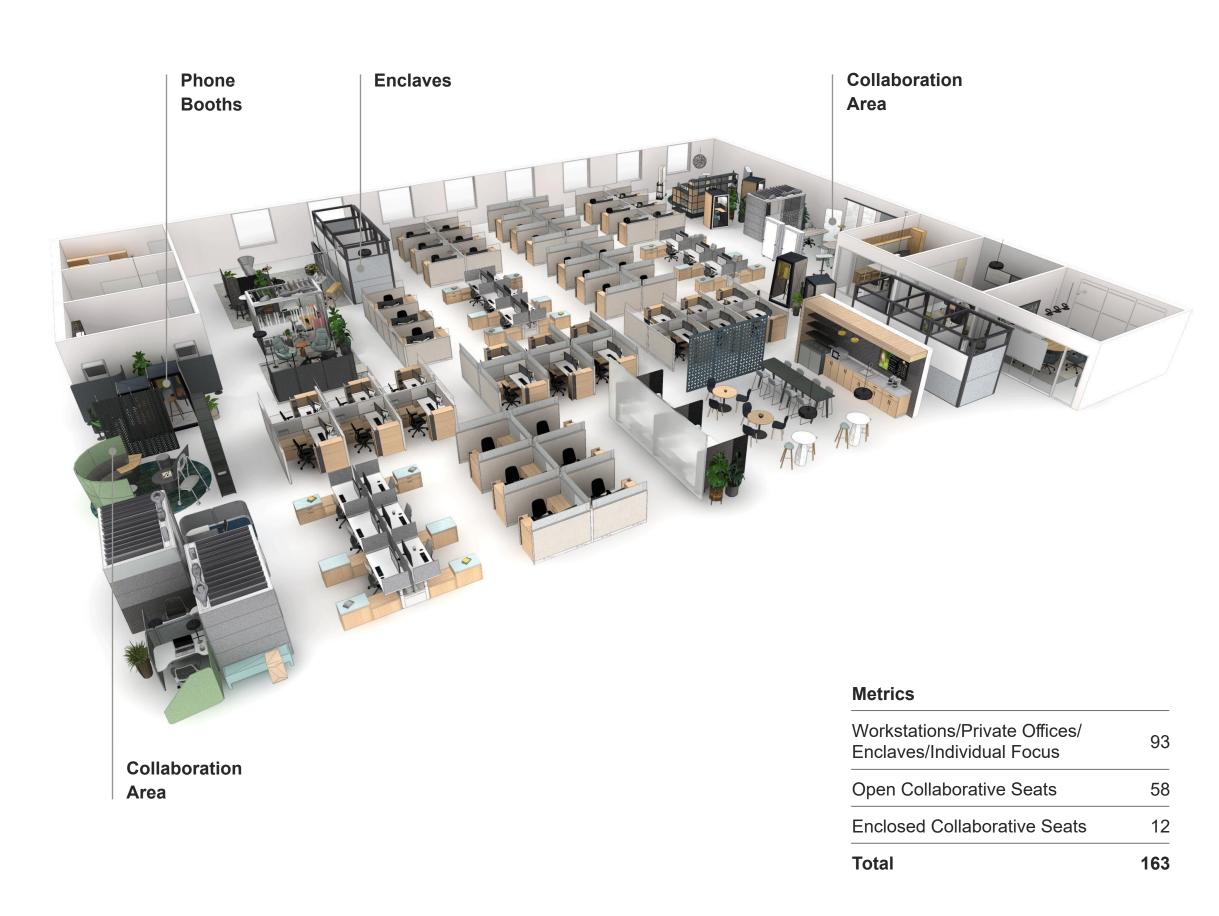
Refines the existing layout by replacing some perimeter workstations with enclosed focus spaces and open collaboration zones to off more choice and control while enhancing privacy and flexibility.

#### **Key Features**

**Enclaves & Pods** near workstations support quick transitions for focused work and fewer distractions.

**Open Collaboration Areas** encourage team interaction away from desks, minimizing disruptions.

**Phone Booths** across the neighborhood allow employees to quickly transition to take calls, reducing the number of calls at workstations.



## Concept 2

#### **Design Intent**

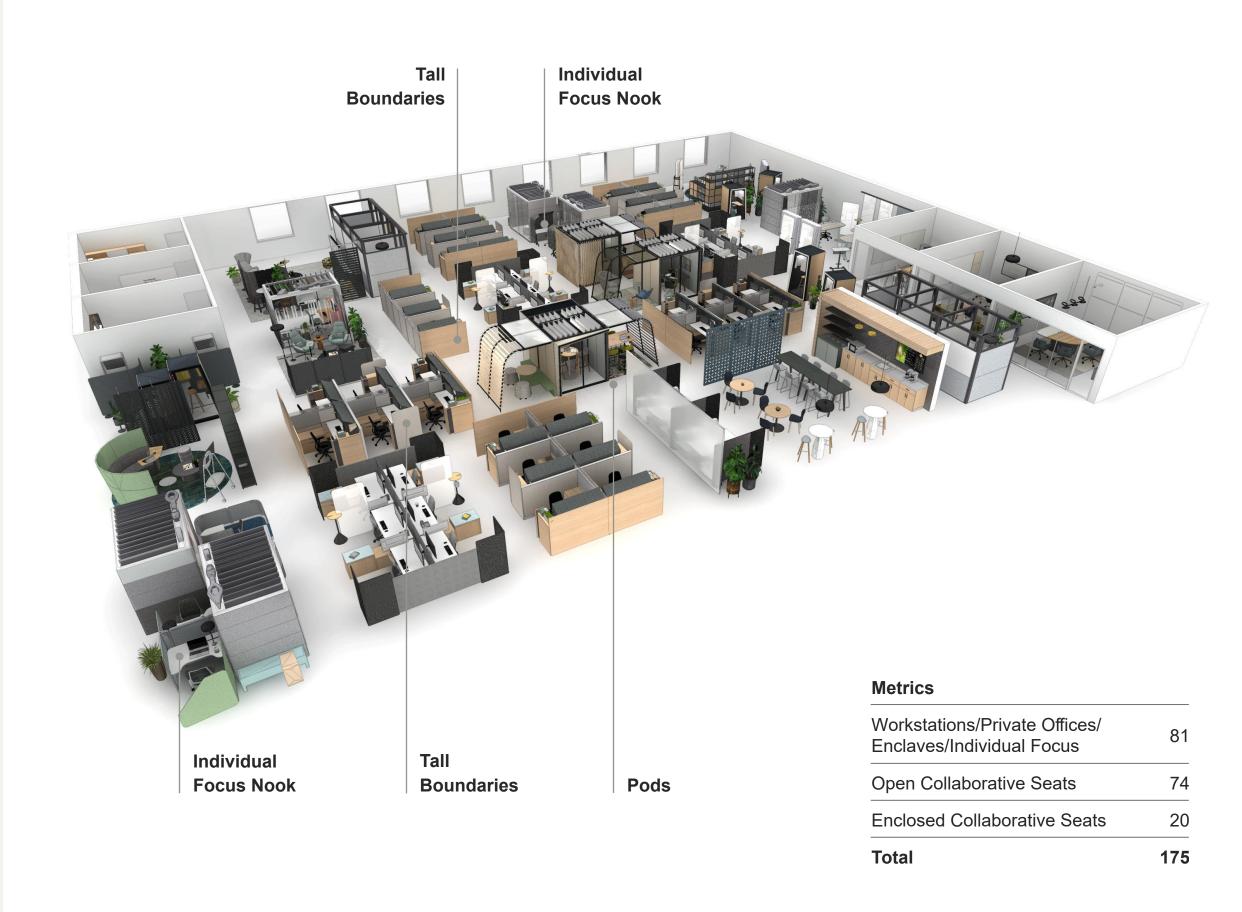
Builds on Concept One by introducing pods within the workstation zone to create higher boundaries and layered privacy to support varied work styles and needs.

#### **Key Features**

**Individual Focus Nooks** offer territorial privacy and a distraction-free zone or shift in posture.

**Pods** provide enclosed drop-in spots with minimal build-out, adding acoustic and visual shielding.

**Tall Boundaries** improve acoustics and wayfinding by reducing noise travel and providing landmarks.



## Application Privacy Modifications—Workstations



### Existing

- 1 Answer Panel 48" high
- Migration Height Adjustable Desk with Karman Task Seating
- 3 High Density Storage 42" high



### Concept 1

- 1 Answer Panel 48" high with 13-1/2" high fabric top screen
- Migration Height Adjustable Desk with Karman Task Seating
- (3) High Density Storage 42" high



### Concept 2

- 1 Answer Panel 48" high with 6" high frameless glass and 54" high Boundary Screen
- 2 Migration Height Adjustable Desk with AMQ 3F Privacy Screen and Karman Task Seating
- 3 High Density Storage 42" high with added Organizational Worktools and Flex Screens

Steelcase