

Press Releases

Steelcase Recalls Chairs Due to Fall Hazard



U.S. Consumer Product Safety Commission – Recall

Recall Date: January 14, 2016

Recall Number: 16-074

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<http://www.cpsc.gov/en/Recalls/2016/Steelcase-Recalls-Chairs>

Recall Summary

Name of Product: “Rocky” model swivel chairs

Hazard: The screws connecting the seat and back to the base of the chair can detach, posing a fall hazard to the user.

Remedy: Repair

Consumers should immediately stop using the recalled chairs and contact Steelcase to arrange for a free repair.

Consumer Contact: Steelcase at 800-210-5109 between 8 a.m. and 5 p.m. ET Monday through Friday or online at www.steelcase.com and click on “Rocky Chair Recall” for more information. Consumers can also email Steelcase at retrofits@steelcase.com.

Recall Details

Units: About 17,000

Description: This recall involves 12 models of Steelcase “Rocky” style swivel chairs manufactured between 2005 and 2015. The molded polypropylene chairs were sold in black and white with the option of an upholstered seat and back, seat only or no upholstery. The chairs have a foldable seat, molded-in arms and either a four-star wheel base or a five-star wheel base. Model numbers can be found on the underside of the seat.

Model Number	Style
112101	Four-star Nesting Upholstered Seat
112201S	Four-star Nesting Upholstered Seat
112201	Four-star Nesting Upholstered Seat and Back
112301	Five-star Non-Upholstered
112401S	Five-star Upholstered Back
112401	Five-star Upholstered Seat and Back
112301ST	Five-star Stool Non-Upholstered
112401SST	Five-star Stool Upholstered Seat
112401ST	Five-star Stool Upholstered Seat and Back
112301J	Jury Base Non-Upholstered
112401SJ	Jury Base Upholstered Seat
112401J	Jury Base Upholstered Seat and Back

Incidents/Injuries: The firm has received 311 reports of incidents, including one report of an injury.

Sold by: Steelcase independently owned dealers nationwide from August 2005 to June 2015 for between \$500 and \$1,550.

Importer/Distributor: Steelcase Inc., of Grand Rapids, Mich.

Manufactured in: United States from 2005 to 2011; Mexico from 2011-2015



Photo 1: Steelcase swivel chairs

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to ensure the safety of consumer products – such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC’s Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC’s [free e-mail newsletters](#).

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:
800-638-2772 (TTY 301-595-7054)
Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime
Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.
Phone: 301-504-7908
Spanish: 301-504-7800

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