

## Be my guest Cleaning and Maintenance

### Aluminium and Steel

These will be powder coated and you should clean this with a damp cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

### Laminate - Side & Rear Exterior Cladding

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

### Glass

We recommend Bohle glass cleaning spray used in conjunction with lint free cloths. Glass must be cleaned with a good quality proprietary glass cleaner. Care must be taken to read the manufacturer's instructions to assess its suitability and strictly follow the manufacturer's health and safety handling recommendations.

### Safety / Security Film.

The performance of the film will not be fully effective immediately. You should allow for 'curing out' period of up to 30 days (dependent on environmental conditions) after the installation is complete.

### Plywood

The fine finish applied during manufacture is a hard protective lacquer resistant to moderate heat and spillages of some beverages, but not alcohol. All spillages should be wiped off immediately with a slightly damp cloth. The only cleaning necessary is again to wipe with a slightly damp cloth and buff with a soft duster.

### Polyester Felt - Interior Panel

- 50/50 solution of warm water and bleach (5.25% sodium hypochlorite solution).
- 3% Hydrogen peroxide.
- Distilled water (for stain removal only)

### Recommended Cleaning Steps:

1. Blot fresh spills as soon as possible to avoid the liquid absorbing into the product.
2. If the stain is dry and there is visible soil, use a plastic bristle brush to soften the dirt. Avoid excess pressure.
3. Vacuum the surface thoroughly using a dusting brush attachment.
4. Apply appropriate cleaning solution (see recommended cleaning solutions) to a piece of white and lint free cloth. Use a hand spray applicator, do not oversoak. Avoid using bleach on printed products.
5. Using the treated cloth, blot the stain starting from the outer edge and moving inward.
6. If required, renew the cleaning cloth. Repeat process until there is no further transfer of the dirt to the cloth.
7. Once the stain is removed, soak up all remaining cleaning solution with a dry cloth.
8. Use a clean cloth or sponge soaked in water to remove any residue.
9. Allow treated surface to air dry.

### Warranty

Warranty and guarantee periods commence from delivery to site and are subject to fair wear and tear. Retention of the warranty label attached to the product will support claim authenticity when quoting the relevant N number.

Orangebox warrants exclusively to the original purchaser of our products that all products (based upon a normal 8 hour working day) will be free from defects and structurally sound for a period of five years from date of manufacture. Only approved fabrics listed in our yearly price list are covered and all materials are subject to fair wear and tear in use. This is reduced to 18 months warranty for 24 hour use or 24 months warranty for 12 hour use environments. Warranty for power modules is as per the manufacturer's warranty. All service parts carry a 1 year warranty.

Under no circumstances should a silicone polish or wax be used as these damage the finish and prevent the furniture from being refinished. Please note that we cannot be held responsible for any product to which polish has been applied.

Please contact your Orangebox representative with any queries.