

## Soft Seating Cleaning & Maintenance

### Aluminium and Steel

**(Aden, Avi, Bloom, Border, Cwtch, Hy Collection, Perimeter)**

These will be chrome plated or powder coated and you should clean this with a damp cloth and buff up with a dry cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

### Wood Finishes

**(Aden)**

The fine finish applied during manufacture is a hard protective lacquer resistant to moderate heat and spillages of some beverages, but not alcohol. All spillages should be wiped off immediately with a slightly damp cloth. The only cleaning necessary is again to wipe with a slightly damp cloth and buff with a soft duster.

### Melamine - Table Tops

**(Border, Cwtch, Perimeter, Vale)**

For general routine cleaning, wipe the melamine surface by applying a mild non abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

### Laminate - Table Tops

**(Border, Cwtch, Perimeter, Vale)**

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

### Laminate Fenix - Table Tops

**(Border, Cwtch, Perimeter, Vale)**

Refer to specific manufacturing guidelines.

### Veneer - Table Tops

**(Vale)**

For general routine cleaning simply dust and wipe your veneered surfaces with a soft, damp lint free cloth and dry immediately using a soft clean cloth. Always wipe veneered surfaces in the direction of the wood grain. After any liquid spillage wipe surfaces immediately to avoid any permanent staining.

More stubborn stains can generally be removed by applying a mild, lukewarm non abrasive soap solution using a soft lint free cloth, gently rubbing over the stain working up a thin lather. Take great care not to apply too much liquid and remember to always rub in the direction of the wood grain and dry immediately using a clean soft cloth. We also strongly advise against the use of wax or spray polish on lacquered veneered surfaces, as a build up of polish will eventually damage the finish and cause unsightly patches.

Please note that we cannot be held responsible for any product to which polish has been applied. The shade and grain of wood veneers vary, even after optional colour matching during the polishing process. This is not a fault but just part of the appeal and beauty of natural wood veneers.

### Leather & Fabric Upholstery

Please refer to manufacturer cleaning guidelines.

### Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface unless kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- To avoid risks of fire or shock, always disconnect electrical power when cleaning products that use or provide electricity.
- Be careful not to allow liquids to enter any openings in electrical products.

### Warranty

Warranty and guarantee periods commence from delivery to site and are subject to fair wear and tear. Retention of the warranty label attached to the product will support claim authenticity when quoting the relevant N number.

Orangebox warrants exclusively to the original purchaser of our products that all products (based upon a normal 8 hour working day) will be free from defects and structurally sound for a period of five years from date of manufacture. Only approved fabrics listed in our yearly price list are covered and all materials are subject to fair wear and tear in use. This is reduced to 18 months warranty for 24 hour use or 24 months warranty for 12 hour use environments. Warranty for power modules is as per the manufacturer's warranty. All service parts carry a 1 year warranty.

Under no circumstances should a silicone polish or wax be used as these damage the finish and prevent the furniture from being refinished. Please note that we cannot be held responsible for any product to which polish has been applied.

Please contact your Orangebox representative with any queries.