

Meeting Seating Cleaning & Maintenance

Aluminium and Steel

These will be chrome plated or powder coated and you should clean this with a damp cloth and buff up with a dry cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

Mesh

(Workday)

Vacuum regularly and occasionally wipe clean with a damp cloth.

Plastic

(Workday)

Wipe with a damp cloth periodically. Dust can gather in some hard to reach areas, particularly between the seat and back of task chairs. Stubborn stains (pen etc.) may require a mild household cleaning agent to remove - particularly on light coloured plastic components. Do not use any abrasive cleaning products on plastic parts as these may damage the surface.

Nylon Parts

Wipe with a damp cloth periodically.

Leather & Fabric Upholstery

Please refer to manufacturing cleaning guidelines.

Veneer - Seat

(Acorn, Cors)

For general routine cleaning simply dust and wipe your veneered surfaces with a soft, damp lint free cloth and dry immediately using a soft clean cloth. Always wipe veneered surfaces in the direction of the wood grain. After any liquid spillage wipe surfaces immediately to avoid any permanent staining.

More stubborn stains can generally be removed by applying a mild, lukewarm non abrasive soap solution using a soft lint free cloth, gently rubbing over the stain working up a thin lather. Take great care not to apply too much liquid and remember to always rub in the direction of the wood grain and dry immediately using a clean soft cloth. We also strongly advise against the use of wax or spray polish on lacquered veneered surfaces, as a build up of polish will eventually damage the finish and cause unsightly patches.

Please note that we cannot be held responsible for any product to which polish has been applied. The shade and grain of wood veneers vary, even after optional colour matching during the polishing process. This is not a fault but just part of the appeal and beauty of natural wood veneers.

Minimise the risk of damage:

- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.

Warranty

Warranty and guarantee periods commence from delivery to site and are subject to fair wear and tear. Retention of the warranty label attached to the product will support claim authenticity when quoting the relevant N number.

Orangebox warrants exclusively to the original purchaser of our products that all products (based upon a normal 8 hour working day) will be free from defects and structurally sound for a period of five years from date of manufacture. Only approved fabrics listed in our yearly price list are covered and all materials are subject to fair wear and tear in use. This is reduced to 18 months warranty for 24 hour use or 24 months warranty for 12 hour use environments. Warranty for power modules is as per the manufacturer's warranty. All service parts carry a 1 year warranty.

Under no circumstances should a silicone polish or wax be used as these damage the finish and prevent the furniture from being refinished. Please note that we cannot be held responsible for any product to which polish has been applied.

Please contact your Orangebox representative with any queries.