

Steelcase Support - APAC

People & Teams

	Support they offer	Asia Pacific
Delivery Support Team (for warehouse partners)	Help with deliveries and scheduling of deliveries. By email.	DYOAPAC.DeliveryHelp@steelcase.com Same day response is the target.
Regional Account Leader	Help with concerns or questions about the overall structure of the account, escalations of critical needs, and feedback on performance of team.	Lani Tao ltao@steelcase.com
All other queries	Help with quality claims, product questions and/or installation questions.	Form email at: https://www.steelcase.com/asia-en/design-your-office/ or IWG-DYO-APAC@steelcase.com
PO Inbox	Steelcase PO inbox for IWG to cc when sending dealers POs.	IWG-DYO-APAC@steelcase.com
Escalation Point – DYO Global Steelcase Leader		Cara Sugrue csugrue@steelcase.com