

Task Seating Cleaning & Maintenance

Aluminium and Steel

These will be chrome plated, bright polished or powder coated depending on the components and finishes of your chair. These parts can be cleaned with a damp cloth and in the case of polished or chrome parts, buffed dry with a soft non-abrasive cloth to prevent streak marks. For chrome plated finishes, stubborn stains can be removed using a metal cleaner. Do not use abrasive cleaning agents in case of damage.

Mesh

(Ara, Do, Eva, Joy, Kirn)

Vacuum regularly and occasionally wipe clean with a damp cloth.

Plastic

Wipe with a damp cloth periodically. Dust can gather in some hard to reach areas, particularly between the seat and back of task chairs. Stubborn stains (pen etc.) may require a mild household cleaning agent to remove - particularly on light coloured plastic components. Do not use any abrasive cleaning products on plastic parts as these may damage the surface.

Nylon Parts

Wipe with a damp cloth periodically.

Leather & Fabric Upholstery

Please refer to manufacturing cleaning guidelines.

Minimise the risk of damage:

- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.

Warranty

Warranty and guarantee periods commence from delivery to site and are subject to fair wear and tear. Retention of the warranty label attached to the product will support claim authenticity when quoting the relevant N number.

Orangebox warrants exclusively to the original purchaser of our products that all products (based upon a normal 8 hour working day) will be free from defects and structurally sound for a period of five years from date of manufacture. Only approved fabrics listed in our yearly price list are covered and all materials are subject to fair wear and tear in use. This is reduced to 18 months warranty for 24 hour use or 24 months warranty for 12 hour use environments. Warranty for power modules is as per the manufacturer's warranty. All service parts carry a 1 year warranty.

Under no circumstances should a silicone polish or wax be used as these damage the finish and prevent the furniture from being refinished. Please note that we cannot be held responsible for any product to which polish has been applied.

Please contact your Orangebox representative with any queries.

Meeting Seating Cleaning & Maintenance

Aluminium and Steel

These will be chrome plated or powder coated and you should clean this with a damp cloth and buff up with a dry cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

Mesh

[Workday]

Vacuum regularly and occasionally wipe clean with a damp cloth.

Plastic

[Workday]

Wipe with a damp cloth periodically. Dust can gather in some hard to reach areas, particularly between the seat and back of task chairs. Stubborn stains (pen etc.) may require a mild household cleaning agent to remove - particularly on light coloured plastic components. Do not use any abrasive cleaning products on plastic parts as these may damage the surface.

Nylon Parts

Wipe with a damp cloth periodically.

Leather & Fabric Upholstery

Please refer to manufacturing cleaning guidelines.

Veneer - Seat

[Acorn, Cors]

For general routine cleaning simply dust and wipe your veneered surfaces with a soft, damp lint free cloth and dry immediately using a soft clean cloth. Always wipe veneered surfaces in the direction of the wood grain. After any liquid spillage wipe surfaces immediately to avoid any permanent staining.

More stubborn stains can generally be removed by applying a mild, lukewarm non abrasive soap solution using a soft lint free cloth, gently rubbing over the stain working up a thin lather. Take great care not to apply too much liquid and remember to always rub in the direction of the wood grain and dry immediately using a clean soft cloth. We also strongly advise against the use of wax or spray polish on lacquered veneered surfaces, as a build up of polish will eventually damage the finish and cause unsightly patches.

Please note that we cannot be held responsible for any product to which polish has been applied. The shade and grain of wood veneers vary, even after optional colour matching during the polishing process. This is not a fault but just part of the appeal and beauty of natural wood veneers.

Minimise the risk of damage:

- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.

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Soft Seating Cleaning & Maintenance

Aluminium and Steel

(Aden, Avi, Bloom, Border, Cwtch, Hy Collection, Perimeter)

These will be chrome plated or powder coated and you should clean this with a damp cloth and buff up with a dry cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

Wood Finishes

(Aden)

The fine finish applied during manufacture is a hard protective lacquer resistant to moderate heat and spillages of some beverages, but not alcohol. All spillages should be wiped off immediately with a slightly damp cloth. The only cleaning necessary is again to wipe with a slightly damp cloth and buff with a soft duster.

Melamine - Table Tops

(Border, Cwtch, Perimeter, Vale)

For general routine cleaning, wipe the melamine surface by applying a mild non abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

Laminate - Table Tops

(Border, Cwtch, Perimeter, Vale)

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Table Tops

(Border, Cwtch, Perimeter, Vale)

Refer to specific manufacturing guidelines.

Veneer - Table Tops

(Vale)

For general routine cleaning simply dust and wipe your veneered surfaces with a soft, damp lint free cloth and dry immediately using a soft clean cloth. Always wipe veneered surfaces in the direction of the wood grain. After any liquid spillage wipe surfaces immediately to avoid any permanent staining.

More stubborn stains can generally be removed by applying a mild, lukewarm non abrasive soap solution using a soft lint free cloth, gently rubbing over the stain working up a thin lather. Take great care not to apply too much liquid and remember to always rub in the direction of the wood grain and dry immediately using a clean soft cloth. We also strongly advise against the use of wax or spray polish on lacquered veneered surfaces, as a build up of polish will eventually damage the finish and cause unsightly patches.

Please note that we cannot be held responsible for any product to which polish has been applied. The shade and grain of wood veneers vary, even after optional colour matching during the polishing process. This is not a fault but just part of the appeal and beauty of natural wood veneers.

Leather & Fabric Upholstery

Please refer to manufacturer cleaning guidelines.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface unless kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- To avoid risks of fire or shock, always disconnect electrical power when cleaning products that use or provide electricity.
- Be careful not to allow liquids to enter any openings in electrical products.

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Under no circumstances should a silicone polish or wax be used as these damage the finish and prevent the furniture from being refinished. Please note that we cannot be held responsible for any product to which polish has been applied.

Please contact your Orangebox representative with any queries.

Wood Collection Cleaning & Maintenance

Wood Finishes

The fine finish applied during manufacture is a hard protective lacquer resistant to moderate heat and spillages of some beverages, but not alcohol. All spillages should be wiped off immediately with a slightly damp cloth. The only cleaning necessary is again to wipe with a slightly damp cloth and buff with a soft duster.

Melamine - Table Tops (Cubb Tables, Coze, Hep)

For general routine cleaning, wipe the melamine surface by applying a mild non abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

Laminate - Table Tops (Cubb Tables, Coze)

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Table Tops (Cubb Tables, Coze)

Refer to specific manufacturing guidelines.

Formica Surface (BAE)

Use a clean, damp, nonabrasive cotton cloth and a mild liquid detergent. Rinse with clean water. Do not flood the laminate, especially near the joins.

Veneer - Table Tops (Cubb Tables)

For general routine cleaning simply dust and wipe your veneered surfaces with a soft, damp lint free cloth and dry immediately using a soft clean cloth. Always wipe veneered surfaces in the direction of the wood grain. After any liquid spillage wipe surfaces immediately to avoid any permanent staining.

More stubborn stains can generally be removed by applying a mild, lukewarm non abrasive soap solution using a soft lint free cloth, gently rubbing over the stain working up a thin lather. Take great care not to apply too much liquid and remember to always rub in the direction of the wood grain and dry immediately using a clean soft cloth. We also strongly advise against the use of wax or spray polish on lacquered veneered surfaces, as a build up of polish will eventually damage the finish and cause unsightly patches.

Please note that we cannot be held responsible for any product to which polish has been applied. The shade and grain of wood veneers vary, even after optional colour matching during the polishing process. This is not a fault but just part of the appeal and beauty of natural wood veneers.

Aluminium and Steel (Cubb, Cubb Tables, Lossit)

These will be chrome plated or powder coated and you should clean this with a damp cloth and buff up with a dry cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

Leather & Fabric Upholstery

Please refer to manufacturer cleaning guidelines.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface unless kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- To avoid risks of fire or shock, always disconnect electrical power when cleaning products that use or provide electricity.
- Be careful not to allow liquids to enter any openings in electrical products.

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Under no circumstances should a silicone polish or wax be used as these damage the finish and prevent the furniture from being refinished. Please note that we cannot be held responsible for any product to which polish has been applied.

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Away from the Desk Cleaning & Maintenance

Melamine - Table Tops

For general routine cleaning, wipe the melamine surface by applying a mild non-abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

Laminate - Table Tops

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Table Tops

Refer to specific manufacturing guidelines.

Leather & Fabric Upholstery

Please refer to manufacturer cleaning guidelines.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface unless kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- To avoid risks of fire or shock, always disconnect electrical power when cleaning products that use or provide electricity.
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Please contact your Orangebox representative with any queries.

Stools Cleaning & Maintenance

Aluminium and Steel

These will be chrome plated or powder coated and you should clean this with a damp cloth and buff up with a dry cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

Leather & Fabric Upholstery

Please refer to manufacturing cleaning guidelines.

Minimise the risk of damage:

- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- To avoid risks of fire or shock, always disconnect electrical power when cleaning products that use or provide electricity.
- Be careful not to allow liquids to enter any openings in electrical products.

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Occasional Tables Cleaning & Maintenance

Melamine - Table Tops

(Breaker, Dune, Elan, Lock)

For general routine cleaning, wipe the melamine surface by applying a mild non-abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

Laminate - Table Tops

(Breaker, Dune, Elan)

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Table Tops

(Breaker, Dune, Elan)

Refer to specific manufacturing guidelines.

Glass - Table Tops

(Breaker, Dune, Elan)

We recommend Bohle glass cleaning spray, used in conjunction with lint free cloths.

Glass must be cleaned with a good quality proprietary glass cleaner. Care must be taken to read the manufacturer's instructions to assess its suitability and strictly follow the manufacturers health and safety handling recommendations.

Aluminium and Steel

These will be chrome plated, bright polished or powder coated depending on the components and finishes of your chair. These parts can be cleaned with a damp cloth and in the case of polished or chrome parts, buffed dry with a soft non-abrasive cloth to prevent streak marks. For chrome plated finishes, stubborn stains can be removed using a metal cleaner. Do not use abrasive cleaning agents in case of damage.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface less kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- To avoid risks of fire or shock, always disconnect electrical power when cleaning products that use or provide electricity.
- Be careful not to allow liquids to enter any openings in electrical products.

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Please contact your Orangebox representative with any queries.

Tables Cleaning & Maintenance

Melamine - Table Tops

For general routine cleaning, wipe the melamine surface by applying a mild non-abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

Laminate - Table Tops

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Table Tops

Refer to specific manufacturing guidelines.

Veneer - Table Tops

(Convo, Lano, Obvio, Pars)

For general routine cleaning simply dust and wipe your veneered surfaces with a soft, damp lint free cloth and dry immediately using a soft clean cloth. Always wipe veneered surfaces in the direction of the wood grain. After any liquid spillage wipe surfaces immediately to avoid any permanent staining.

More stubborn stains can generally be removed by applying a mild, lukewarm non-abrasive soap solution using a soft lint free cloth, gently rubbing over the stain working up a thin lather. Take great care not to apply too much liquid and remember to always rub in the direction of the wood grain and dry immediately using a clean soft cloth. We also strongly advise against the use of wax or spray polish on lacquered veneered surfaces, as a build up of polish will eventually damage the finish and cause unsightly patches.

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Formica Surface

(Fielding Worktables)

Use a clean, damp, nonabrasive cotton cloth and a mild liquid detergent. Rinse with clean water. Do not flood the laminate, especially near the joins.

Aluminium and Steel

These will be chrome plated, bright polished or powder coated depending on the components and finishes of your chair. These parts can be cleaned with a damp cloth and in the case of polished or chrome parts, buffed dry with a soft non-abrasive cloth to prevent streak marks. For chrome plated finishes, stubborn stains can be removed using a metal cleaner. Do not use abrasive cleaning agents in case of damage.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface less kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
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Credenzas Cleaning & Maintenance

Melamine - Panels

For general routine cleaning, wipe the melamine surface by applying a mild non abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

Laminate - Panels

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Panels

Refer to specific manufacturing guidelines.

Veneer - Panels

For general routine cleaning simply dust and wipe your veneered surfaces with a soft, damp lint free cloth and dry immediately using a soft clean cloth. Always wipe veneered surfaces in the direction of the wood grain. After any liquid spillage wipe surfaces immediately to avoid any permanent staining.

More stubborn stains can generally be removed by applying a mild, lukewarm non abrasive soap solution using a soft lint free cloth, gently rubbing over the stain working up a thin lather. Take great care not to apply too much liquid and remember to always rub in the direction of the wood grain and dry immediately using a clean soft cloth. We also strongly advise against the use of wax or spray polish on lacquered veneered surfaces, as a build up of polish will eventually damage the finish and cause unsightly patches.

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Aluminium and Steel

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Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface less kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.

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Please contact your Orangebox representative with any queries.

Screen Systems Cleaning & Maintenance

Melamine - Table Tops

[Coppice]

For general routine cleaning, wipe the melamine surface by applying a mild non-abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

Laminate - Table Tops

[Coppice]

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Table Tops

[Coppice]

Refer to specific manufacturing guidelines.

Wood Finishes

[Coppice]

The fine finish applied during manufacture is a hard protective lacquer resistant to moderate heat and spillages of some beverages, but not alcohol. All spillages should be wiped off immediately with a slightly damp cloth. The only cleaning necessary is again to wipe with a slightly damp cloth and buff with a soft duster.

Aluminium and Steel

[Bay]

These will be chrome plated or powder coated and you should clean this with a damp cloth and buff up with a dry cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

Leather & Fabric Upholstery

Please refer to manufacturer cleaning guidelines.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface unless kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- Whiteboards - Clean with 91% Isopropyl Alcohol (IPA) using a microfibre cloth.

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Please contact your Orangebox representative with any queries.

Acoustic Pods Cleaning & Maintenance

Aluminium and Steel

These will be chrome plated, bright polished or powder coated depending on the components and finishes of your chair. These parts can be cleaned with a damp cloth and in the case of polished or chrome parts, buffed dry with a soft non-abrasive cloth to prevent streak marks. For chrome plated finishes, stubborn stains can be removed using a metal cleaner. Do not use abrasive cleaning agents in case of damage.

Melamine - Table Tops

(Air³)

For general routine cleaning, wipe the melamine surface by applying a mild non abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build up of wax or silicone on the surface leaving smears.

Laminate - Table Tops

(Air³)

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Table Tops

(Coppice)

Refer to specific manufacturing guidelines.

Glass

We recommend Bohle glass cleaning spray, used in conjunction with lint free cloths. Glass must be cleaned with a good quality proprietary glass cleaner. Care must be taken to read the manufacturer's instructions to assess its suitability and strictly follow the manufacturers health and safety handling recommendations.

Window Film Care

(Air³)

Do not clean film until 30 days after installation.

Do not use bristle brushes or solutions containing abrasive material.

A soft towel or synthetic sponge is recommended for cleaning.

We use a basic glass cleaner or warm soapy water.

Your installation may display a hazy appearance and bubbly effect during the first 30 days - this is a temporary appearance and is part of the curing period of the film on the glass.

Safety / Security Film. The performance of the film will not be fully effective immediately. You should allow for 'curing out' period of up to 30 days (dependent on environmental conditions) after the installation is complete.

Fabric Upholstery

Please refer to manufacturer cleaning guidelines.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface unless kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- Whiteboards - Clean with 91% Isopropyl Alcohol (IPA) using a microfibre cloth.

Warranty

Warranty and guarantee periods commence from delivery to site and are subject to fair wear and tear. Retention of the warranty label attached to the product will support claim authenticity when quoting the relevant N number.

Orangebox warrants exclusively to the original purchaser of our products that all products (based upon a normal 8 hour working day) will be free from defects and structurally sound for a period of five years from date of manufacture. Only approved fabrics listed in our yearly price list are covered and all materials are subject to fair wear and tear in use. This is reduced to 18 months warranty for 24 hour use or 24 months warranty for 12 hour use environments. Warranty for power modules is as per the manufacturer's warranty. All service parts carry a 1 year warranty.

Under no circumstances should a silicone polish or wax be used as these damage the finish and prevent the furniture from being refinished. Please note that we cannot be held responsible for any product to which polish has been applied.

Please contact your Orangebox representative with any queries.

On the QT Cleaning & Maintenance

Aluminium and Steel

These will be chrome plated, bright polished or powder coated depending on the components and finishes of your chair. These parts can be cleaned with a damp cloth and in the case of polished or chrome parts, buffed dry with a soft non-abrasive cloth to prevent streak marks. For chrome plated finishes, stubborn stains can be removed using a metal cleaner. Do not use abrasive cleaning agents in case of damage.

Laminate - Front & Rear Exterior Cladding

In most cases, you only need to use a clean, damp, non-abrasive cotton cloth, and a mild liquid detergent or household cleaner. Rinse with clean water, using a clean, non-abrasive cotton cloth. Do not flood the laminate, especially near seams, since water can penetrate and cause the substrate to swell. Dry the surface with a soft, clean, non-abrasive cotton cloth.

Laminate Fenix - Front & Rear Exterior Cladding

Refer to specific manufacturing guidelines.

Glass

We recommend Bohle glass cleaning spray, used in conjunction with lint free cloths. Glass must be cleaned with a good quality proprietary glass cleaner. Care must be taken to read the manufacturer's instructions to assess its suitability and strictly follow the manufacturers health and safety handling recommendations.

Window Film Care

Do not clean film until 30 days after installation.

Do not use bristle brushes or solutions containing abrasive material.

A soft towel or synthetic sponge is recommended for cleaning.

We use a basic glass cleaner or warm soapy water.

Your installation may display a hazy appearance and bubbly effect during the first 30 days - this is a temporary appearance and is part of the curing period of the film on the glass.

Safety / Security Film. The performance of the film will not be fully effective immediately. You should allow for 'curing out' period of up to 30 days (dependent on environmental conditions) after the installation is complete.

Polyester Felt - Interior Panel

Please refer to manufacturer cleaning guidelines.

Fabric Upholstery

Please refer to manufacturer cleaning guidelines.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface unless kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- Whiteboards - Clean with 91% Isopropyl Alcohol (IPA) using a microfibre cloth.

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Media Units Cleaning & Maintenance

Melamine - Table Tops

For general routine cleaning, wipe the melamine surface by applying a mild non-abrasive soap solution using a soft lint free cloth. Then rinse clean with a damp lint free cloth and dry thoroughly. More stubborn stains including oil, varnish or paint may be removed when rubbed with methylated or white spirits. Then rinse tops clean with a damp lint free cloth and dry thoroughly. Furniture polishes should not be used, they can result in the build-up of wax or silicone on the surface leaving smears.

Aluminium and Steel

These will be chrome plated, bright polished or powder coated depending on the components and finishes of your chair. These parts can be cleaned with a damp cloth and in the case of polished or chrome parts, buffed dry with a soft non-abrasive cloth to prevent streak marks. For chrome plated finishes, stubborn stains can be removed using a metal cleaner. Do not use abrasive cleaning agents in case of damage.

Fabric Upholstery

Please refer to manufacturer cleaning guidelines.

Minimise the risk of damage:

- Use coasters under glasses and hot mugs.
- Don't place potted plants on the surface unless kept in a watertight container and take extreme care when watering.
- Use protective pads under any equipment.
- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.
- Whiteboards - Clean with 91% Isopropyl Alcohol (IPA) using a microfibre cloth.

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Woods Mobile Planters Cleaning & Maintenance

Wood Finishes

The fine finish applied during manufacture is a hard protective lacquer resistant to moderate heat and spillages of some beverages, but not alcohol. All spillages should be wiped off immediately with a slightly damp cloth. The only cleaning necessary is again to wipe with a slightly damp cloth and buff with a soft duster.

Aluminium and Steel

These will be chrome plated or powder coated and you should clean this with a damp cloth and buff up with a dry cloth. For chromium plated finishes, stains (coffee etc) can be removed using a metal cleaner such as Brasso, we would not recommend the use of an abrasive cleaning agent.

Minimise the risk of damage:

- Avoid over exposure to direct sunlight.
- Avoid exposure to excessive heat from a fire, radiator or local high temperature light sources.

Warranty

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