

# ROOMWIZARD INFRASTRUCTURE GUIDE

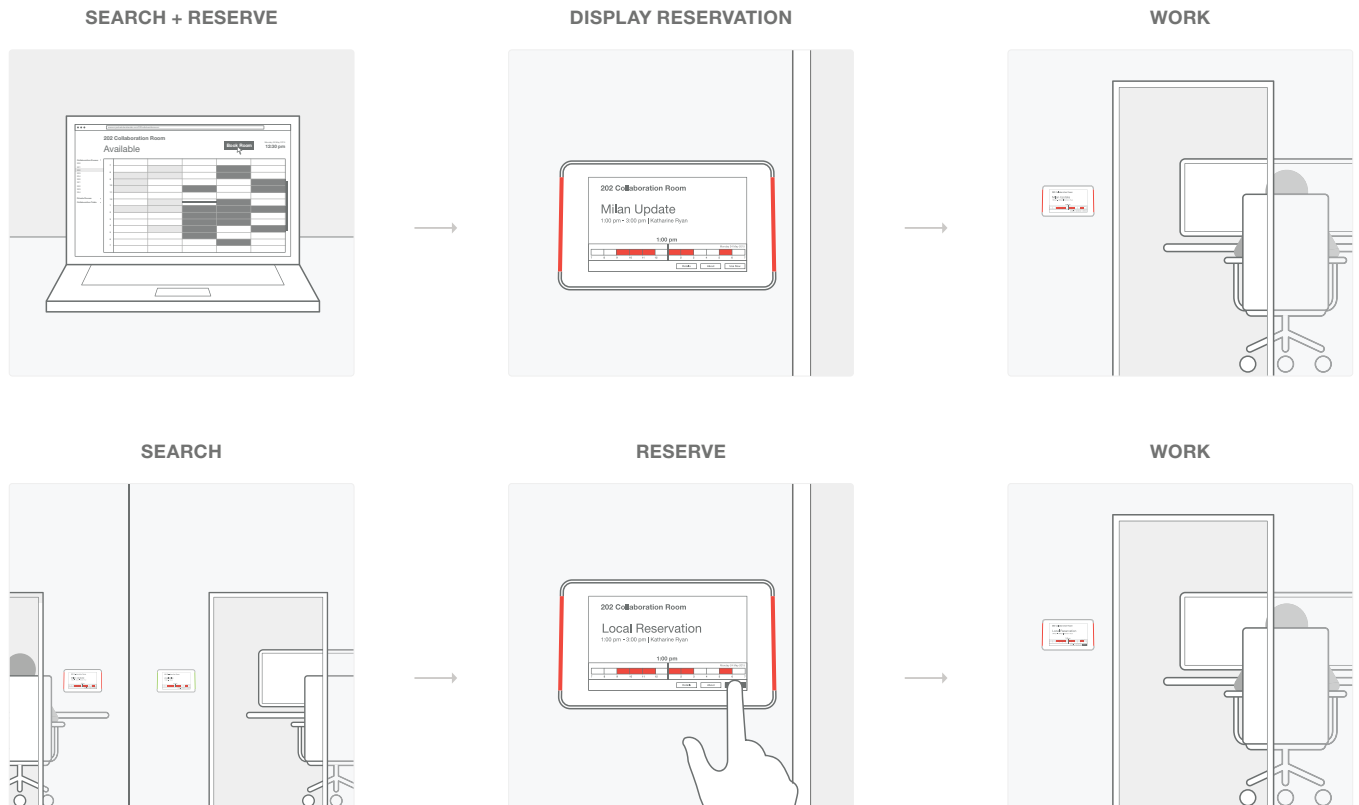
To make finding and scheduling collaborative spaces easy, RoomWizard quickly connects workers to available meeting spaces through common enterprise calendaring systems, including Google Calendar, MS Exchange, MS Office 365, and IBM Notes. They are designed to work with both open and closed collaborative environments; employees can reserve a space on the spot with the touch of a finger or ahead of time from a laptop or computer.

With the RoomWizard Analytics Console, organizations can collect and record meaningful utilization trends to help make smarter long-term decisions about meeting spaces.

RoomWizard is a system of components:

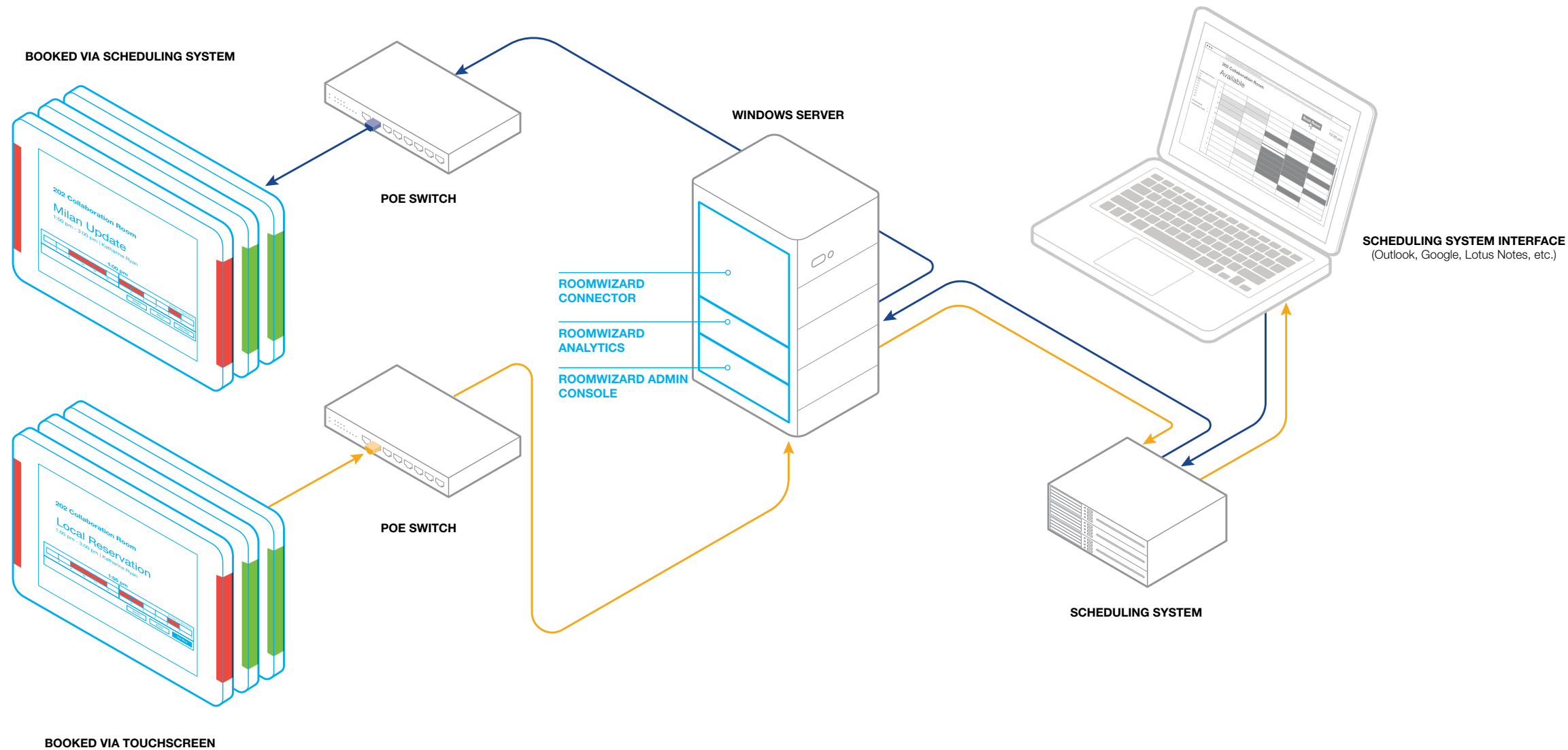
- **RoomWizard device**
- **RoomWizard Connector software**
- **RoomWizard Administrative Console software**
- **RoomWizard Analytics software**
- **Pre-existing scheduling system**

## How to Use RoomWizard



## Technical Diagram

- SUPPLIED BY STEELCASE
- RESERVATION THROUGH SCHEDULING SYSTEM
- TOUCHSCREEN RESERVATION



## Implementation Journey

- COMPLETED BY CUSTOMER
- FULFILLED BY STEELCASE

### Step 1: Review and understand RoomWizard Infrastructure Guide with IT

RoomWizard is a system of components: RoomWizard device, RoomWizard Connector software, RoomWizard Administrative Console software, RoomWizard Analytics software and pre-existing scheduling system.

### Step 2: Begin planning with IT organization regarding implementation

The facilities and IT organizations will need to work together to develop a deployment plan and agree on the initial settings for the RoomWizard devices.

### Step 3: Order RoomWizard Connector

Dealer enters order for RoomWizard Connector for supported scheduling system

### Step 4: Setup virtual environment to support RoomWizard

Prepare the IT infrastructure to support deployment, management and maintenance of the RoomWizard system. The IT organization must download and install the RoomWizard software components (RoomWizard Connector software, RoomWizard Administrative Console software and RoomWizard Analytics software).

### Step 5: Install network cable (must connect to PoE switch)

RoomWizard does not require a high-voltage electrical connection. Instead, it is powered and connected to the network with a single low-voltage PoE connection.

### Step 6: Order RoomWizard devices

### Step 7: Steelcase dealer installs RoomWizard devices outside of the space as determined by rollout/deployment plan

### Step 8: Configure, connect, test and manage RoomWizard devices using the Administrative Console and RoomWizard web interface

IT organization uses RoomWizard Administrative Console to centrally manage and configure all "new" RoomWizard devices on the network.

# RoomWizard Technical Specifications

## FEATURES

Color Touchscreen	7" (16:9), Capacitive Touch, 16 M Colors
Touchscreen Material	Corning Gorilla Glass (antimicrobial)
Aspect Ratio	16:9
Screen Resolution	800 x 430
Brightness	300 cd / m <sup>2</sup>
Viewing Angle	H: + / -90° V: + / -90°
Weight	1.25 lbs / 450 g
Memory	4 GB
Ethernet	10 BaseT / 100 BaseTX, DHCP, IEEE 802.3 U and 802.3 af compliant
Power	PoE (Power over Ethernet)
Power Consumption	Max 10 W / Avg 1-2 W
Modes of Operation	Synchronized, Classic (standalone)
Scheduling System Connectors <small>*vendor developed</small>	Microsoft Exchange, Lotus Domino, Google, Office 365, Dean Evans & Associates EMS,* EmergingSoft,* AgilQuest,* Asure Software* and other advanced scheduling systems
API Availability	Yes
RoomWizard Administrative Console	Allows IT administrator to easily deploy, manage and monitor all RoomWizards from one location
Status Lights	Yes (red and green)
Audio	Yes, confirming tactile interactions (adjustable volume)
External Ports	Micro USB (service port) RJ45
Presence Detection	Start button
Customization / Branding	Customizable logo on user interface
Administrative Alerts	Email via SMTP to predefined email address
Mounting Options	Universal, direct-to-glass, drywall, furniture, V.I.A.
Warranty	3-year standard warranty Additional 2-year warranty available

## WEB SERVER HARDWARE REQUIREMENTS/RECOMMENDATIONS

Processor	Dual core 32 bit (minimum) Quad core 64 bit (recommended)
Memory	2 GB (minimum) 4 GB (recommended)

## WEB SERVER SOFTWARE REQUIREMENTS

Server	2008 and later, server 2008 and later, IIS 7 ASP.net and ASP Basic authentication Net framework 3.5.1 and 4.5 Microsoft PowerShell 1.0 (only required if using the auto installer)
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## Technical Support

### US and Canada

Contact Steelcase Technical Support:

Phone: 1.800.334.4922

24-hour support Monday through Friday

Email: [techsupport@steelcase.com](mailto:techsupport@steelcase.com)

### Europe, Middle East and Africa

Contact Steelcase EU Technical Support:

Phone: +33 3 88 13 36 36

Support available in English, French, German and Spanish  
Monday through Friday, 7:30 to 18:30  
(Central European time)

Email: [emea.techsupport@steelcase.com](mailto:emea.techsupport@steelcase.com)

### Asia Pacific

The technical support desk will reply to any inquiries by phone or email within 24 hours:

Phone: +603 2027 633

9am to 5pm (Hong Kong time)

Email: [apac.techsupport@steelcase.com](mailto:apac.techsupport@steelcase.com)

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