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WORKPLACE SATISFACTION

Employees who are highly satisfied with their workplace report better work results. The Workplace Satisfaction Survey identifies the gaps between what employees feel is important in their workplace and what they actually have. It also explores where time might be getting wasted in organizations and helps designers identify key areas that can be improved.

The results of the survey are most useful as pre- and post-occupancy measures. In addition, survey results are calculated and reported at both a work group and organizational level.

Survey responses are sorted into six categories of design principles: balancing privacy, making work visible, managing connections, supporting diverse work styles, offering inspiring spaces and design for the environment. These are categories identified in Steelcase research findings as important fundamental design principles for creating high performance work environments and improving worker satisfaction. Survey results also identify the top time wasters and measure the amount of non-productive time being spent.

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For further information, please contact your Steelcase Representative.