

**Steelcase**

**Migration Desk SE**

User Guide

## **WARNING**

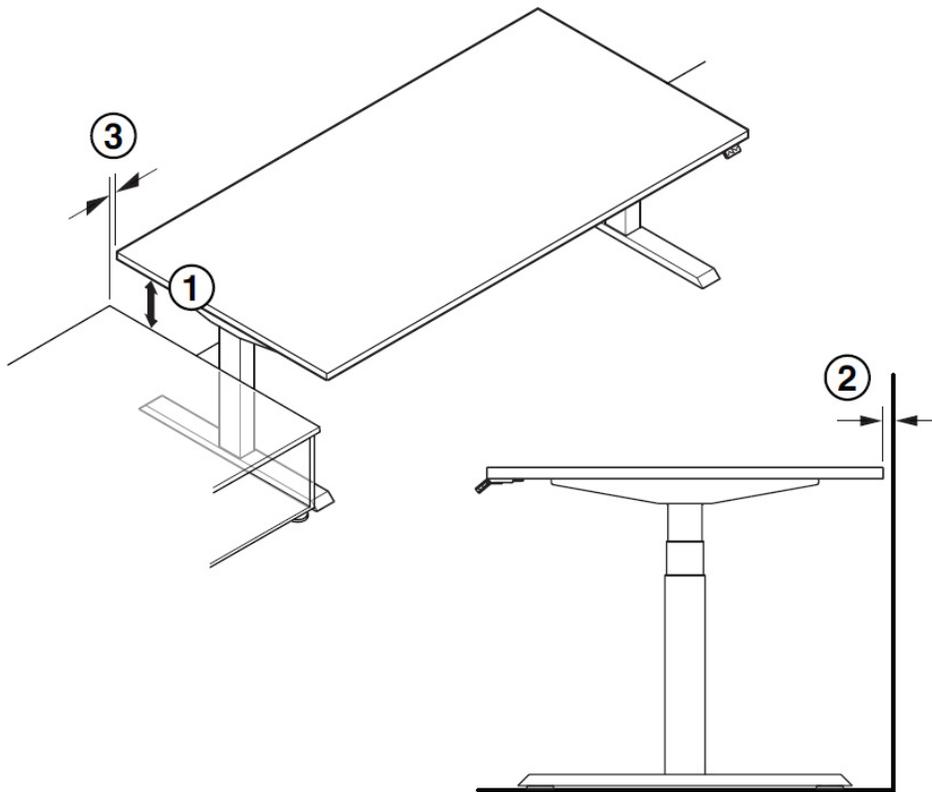
### **Pinch Points, Keep Clear**



#### **RISK OF SERIOUS INJURY**

If not used as intended, moving worksurfaces can pinch and cause injury or property damage. Always follow these instructions:

1. Keep height-adjustment range free from obstructions above and below the worksurface.
2. Plan for a minimum 1" gap against a wall or panel.
3. Plan for a minimum 1" gap to adjacent furniture.

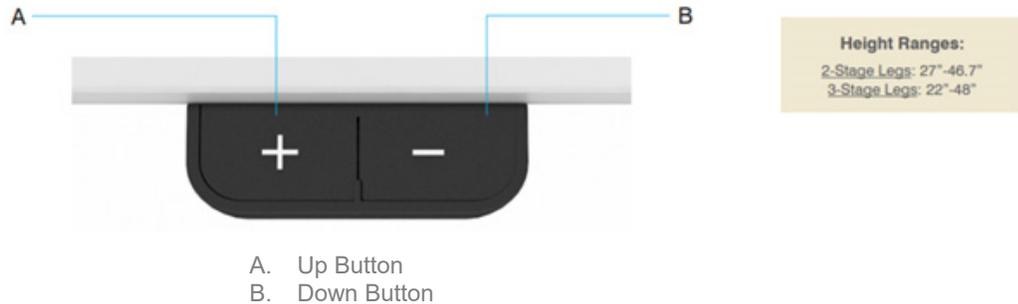


This powered, height-adjustable desk appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

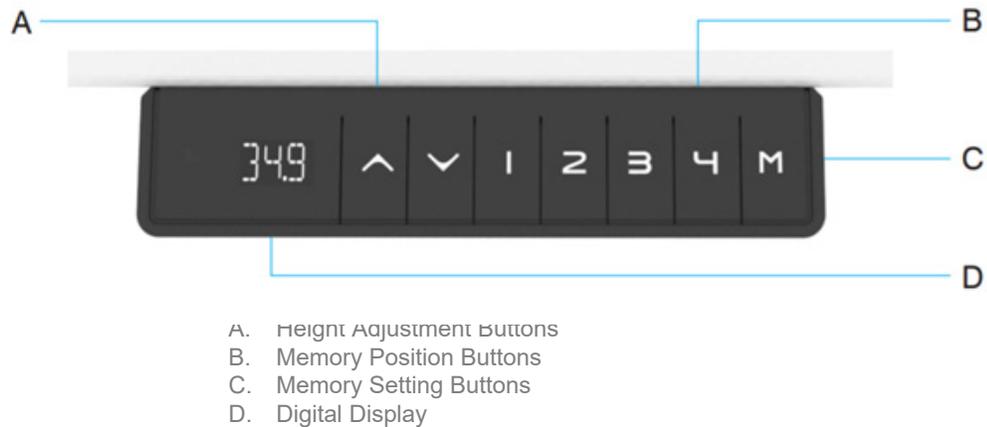
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# Manual Guide

## Standard Handset – Up/Down Controls



## Upgraded Handset – 4 Memory Preset



## Programming Memory Presets

1. Press the up or down arrow to set the worksurface to the desired height.
2. Press "M" button followed by one of the preset number buttons (1,2 or 3) on the LED screen.
3. The table will automatically reset to this height whenever the preset number is pressed and held\* until the preset height is reached.

## Power Saving Mode – Waking up the Hand Set

1. Press any button to wake up handset.

## Resetting the Base

**! Note:** Make sure there is nothing under the base before setting to its lowest **22.5" or 57.1cm**. If the cable is obstructed it will not reset properly.

1. Press and hold the Down arrow; the desk will begin to go down.
2. Once the desk reaches its lowest height, continue to press the Down arrow for 5 seconds, until the digital display shows "RST".
3. Release and then press the Down arrow again; the recalibration process will now begin.
4. When reset is complete, the digital display will show **22.5" or 57.5cm**.

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# Trouble shooting guide

## Most issues will resolve by re-setting the base

See re-set instructions on previous page.

**! Note:** Make sure there is nothing under the base before setting to its lowest level (2-Stage 28", 3-Stage-22.5") If the cable is obstructed it will not reset properly

Please ensure that all connections area tight and in tact before further troubleshooting.

Issue	Solution
ASR/RST Error Code	Reset the base.
No power/LED on control box is off	The control box may be damaged-contact us for replacement.
E07/E08 Error Code (legs not moving uniformly)	<ol style="list-style-type: none"><li>1. Reset the base.</li><li>2. If the issue persists, swap the connecting cables.</li><li>3. If the issue persists, contact us for a replacement.</li></ol>
H01 Error Code (Controller Overheat)	Disconnect the power for 1 minute and then reconnect the handset.
Handset Display Error (eg. "88.8")	The handset may be damaged-contact us for replacement.

For questions and support, please contact Steelcase Customer Care.

Please ensure that all connections area tight before further troubleshooting.

Issue	Solution
Base is not moving or operates irregularly.	<ol style="list-style-type: none"><li>1. Make sure that all connections are intact and that the outlet has power.</li><li>2. Once connection are verified, reset the base.</li><li>3. If the issue persists, please contact our Customer Care.</li></ol>
Base Stops and can only move downwards.	<ol style="list-style-type: none"><li>1. Base might be overloaded.</li><li>2. Remove some of the weight on the work surfaces and try again.</li><li>3. If the issue persists, please contact customer service.</li></ol>
Movement only in one leg.	<ol style="list-style-type: none"><li>1. Make sure that all the connections are intact and the outlet has power.</li><li>2. Once connections are verified, reset the base.</li><li>3. If the issue persists, please contact customer service.</li></ol>

**Steelcase<sup>®</sup>**

**Visit [steelcase.com](http://steelcase.com)**

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