

# Steelcase Virtual PUCK Client for Windows

Software Release Notes

**12 March, 2018**

## **3.2.0 (release)**

### **Overview**

- This update adds audio support to Virtual Puck Client for Windows
- Local machine administrator privileges are required for installation.
- Requires VP Receiver update v3.2.0

### **Updates**

- Added audio support.
- Minimized user interface (supports snap to edge)

### **Known Issues**

- A reboot may be required to complete installation of the virtual audio driver.
- If the virtual audio driver does not install successfully the first time, uninstall the software, reboot the computer and re-install the software.
- Occasionally, Windows may not switch to the correct sound drivers automatically. The audio playback device can be manually switched via the “Playback Devices” control panel within Windows 7 or 10.

# Technical Support

## Downloads & Documentation

<http://techsupport.steelcase.com>

## Software Update Email Notifications

<http://info.steelcase.com/technologyproductsregistry>

## USA & Canada

Monday–Friday, 8:00am to 8:00pm Eastern Standard Time

**Phone** 888.783.3522 (English and Spanish)

**Email** [techsupport@steelcase.com](mailto:techsupport@steelcase.com)

## EMEA

Monday–Friday, 8:00 to 18:00 Central European Time

**Phone** 00800 2000 4000 DACH, France, Benelux, UK and Ireland (English, French and German)  
+49 8031 405 111 all other EMEA countries (English, French and German)

**Email** [lineone-en@steelcase.com](mailto:lineone-en@steelcase.com)

## APAC

Monday–Friday, 8:00 to 17:00 KL time

**Phone** +60 3 2027 6161 (Support available in English and Mandarin)

**Email** [apac.techsupport@steelcase.com](mailto:apac.techsupport@steelcase.com)