

# PCON PLANNER PRO INSTALLATION GUIDE

注意:本安装过程有可能需要几个小时时间

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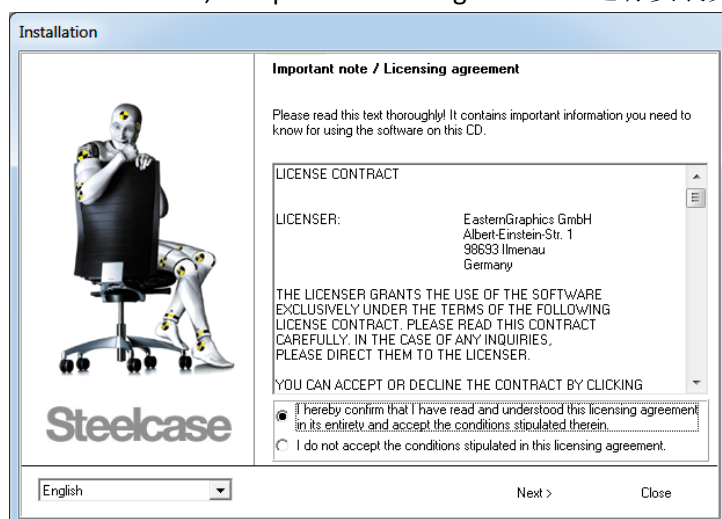
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## 1. New Installation

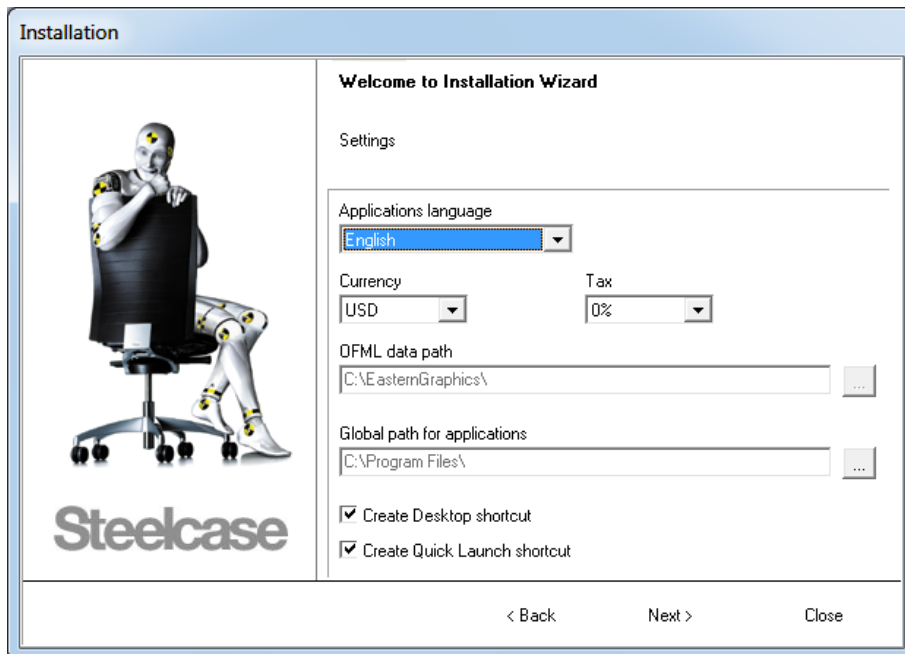
### 全新安装

1. Download the installer from the provided. 下载 pCon Planner Pro 及 Data Client 安装包。  
[https://steelcase-my.sharepoint.com/:u:/p/xjiang/ERH\\_pXp6mndHlCdzbL2Y7E4BOjsVOBiGa9Lv8Eb--q1V9g?e=XtViMh](https://steelcase-my.sharepoint.com/:u:/p/xjiang/ERH_pXp6mndHlCdzbL2Y7E4BOjsVOBiGa9Lv8Eb--q1V9g?e=XtViMh)  
[https://steelcase-my.sharepoint.com/:u:/p/xjiang/EUzKmlqRcU9DIE03qgs1Z2IBr-ownGw1wWuLkK\\_e6wJXCg?e=KC0pVi](https://steelcase-my.sharepoint.com/:u:/p/xjiang/EUzKmlqRcU9DIE03qgs1Z2IBr-ownGw1wWuLkK_e6wJXCg?e=KC0pVi)
2. Run the installer, accept the license agreement. 运行安装文件，接受版权条款。



3. Choose Currency: USD, VAT: 0, Language: English

确认货币等选项按照以下界面选择。一般是默认设置，直接点击 **Next** 就可以了。



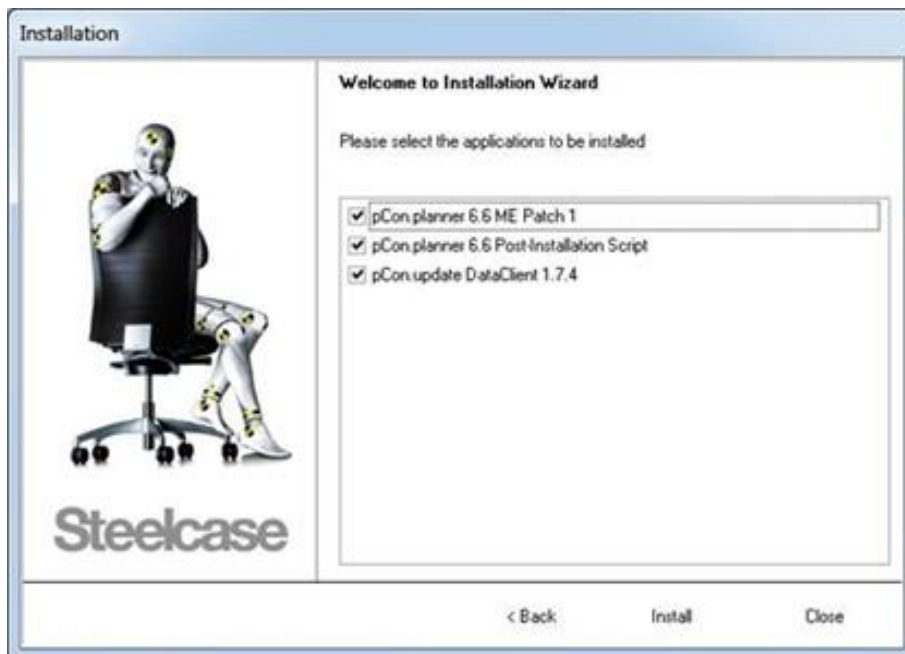
The image shows the 'Settings' screen of the Steelcase Installation Wizard. On the left is a cartoon character sitting in a chair with the 'Steelcase' logo below it. The main area is titled 'Welcome to Installation Wizard' and contains the following settings:

- Applications language:** English (selected in a dropdown menu)
- Currency:** USD (selected in a dropdown menu)
- Tax:** 0% (selected in a dropdown menu)
- OFML data path:** C:\EasternGraphics\ (with a browse button)
- Global path for applications:** C:\Program Files\ (with a browse button)
- ☒ Create Desktop shortcut
- ☒ Create Quick Launch shortcut

At the bottom are three buttons: '< Back', 'Next >', and 'Close'.

4. By default it will select all the items to install. Just click “Install” to continue.

默认情况下将会安装所有部件。不需更改，直接点击 “Install” 进行安装。



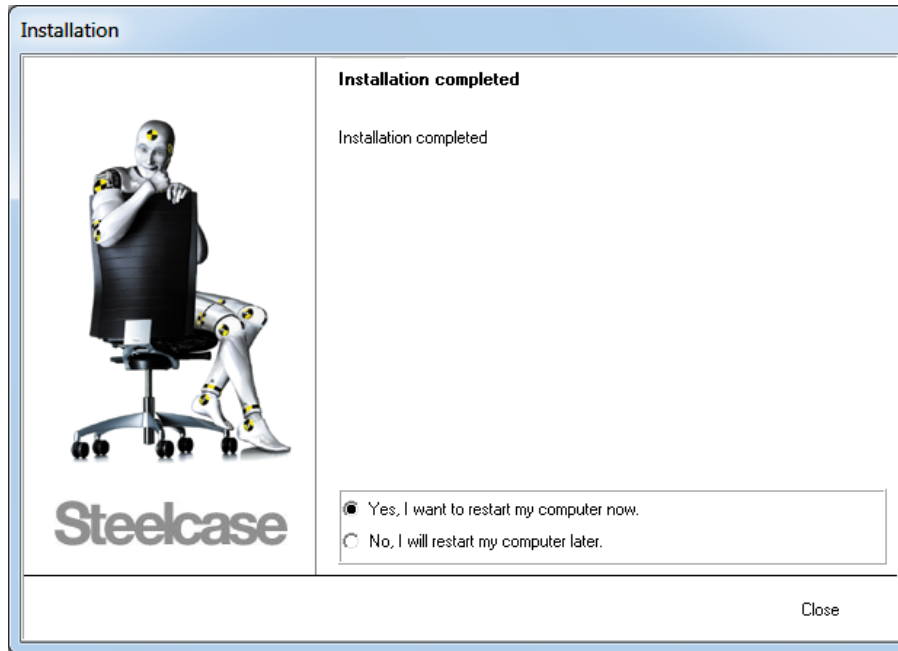
The image shows the 'Application Selection' screen of the Steelcase Installation Wizard. On the left is the same cartoon character and 'Steelcase' logo. The main area is titled 'Welcome to Installation Wizard' and contains the text 'Please select the applications to be installed'. Below this is a list of three items, all of which are checked:

- ☒ pCon.planner 6.6 ME Patch 1
- ☒ pCon.planner 6.6 Post-Installation Script
- ☒ pCon.update DataClient 1.7.4

At the bottom are three buttons: '< Back', 'Install', and 'Close'.

5. It will take some time to complete the installation. Finally it will prompt to re-start the computer. For first time installation, please restart your computer.

安装过程需要一些时间。完成后，程序会提示需要重新启动电脑。重启电脑，安装完成。

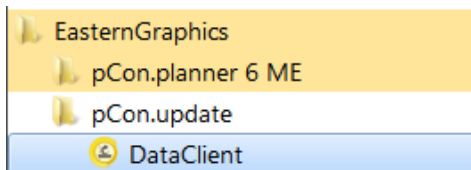


## 2. Setup pCon Update Data Client

### 配置数据更新客户端

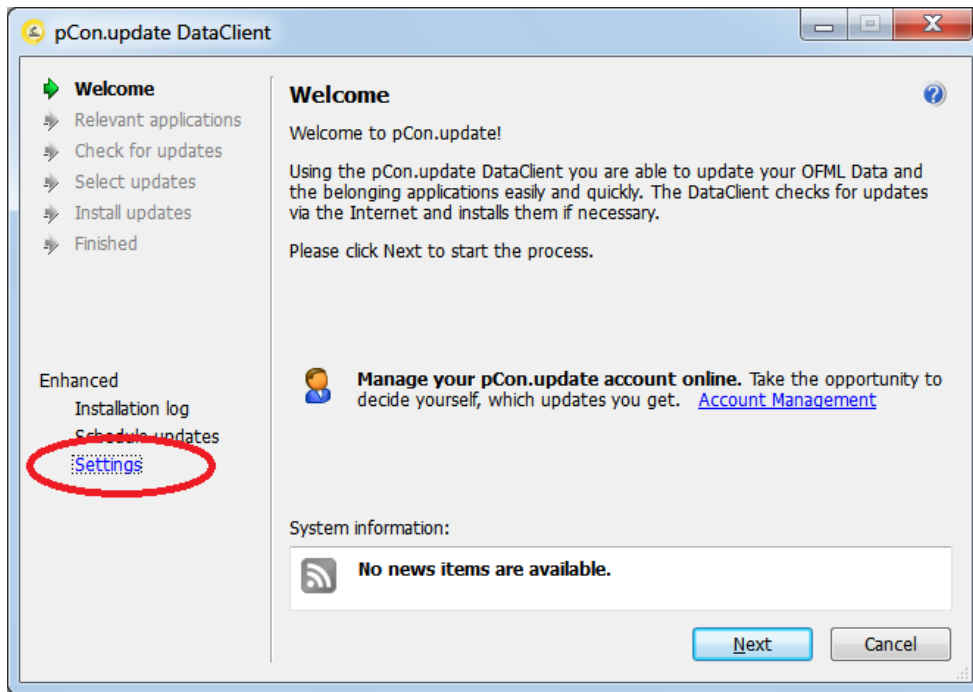
(note: for Steelcase internal staff, check with IT for special setting.)

1. Launch "Data Client" From "Start" menu.  
从“开始”菜单启动“Data Client”。



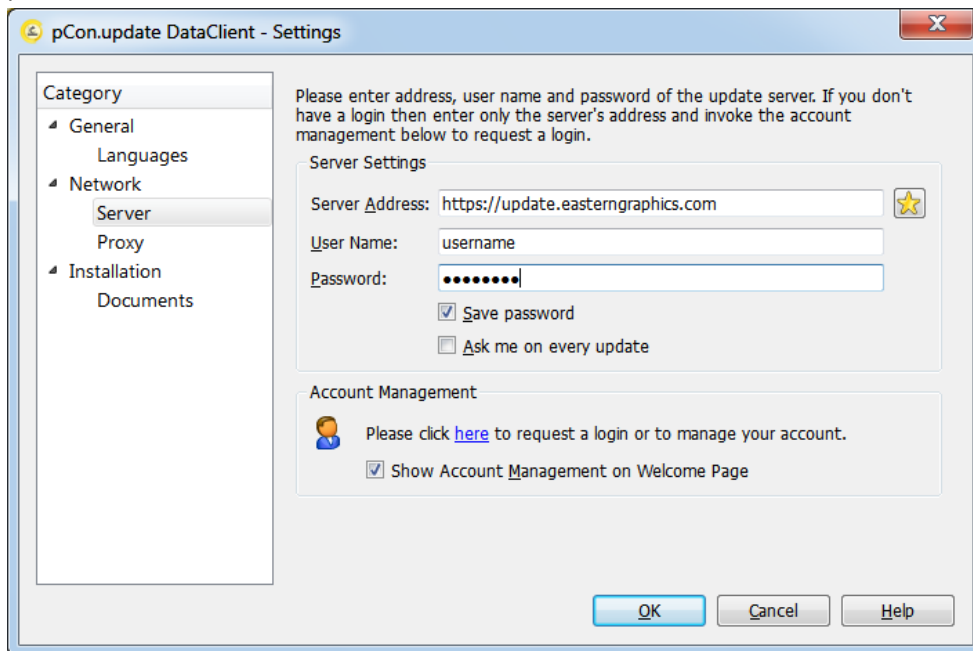
2. Click "Settings".

点击 "Settings" 。

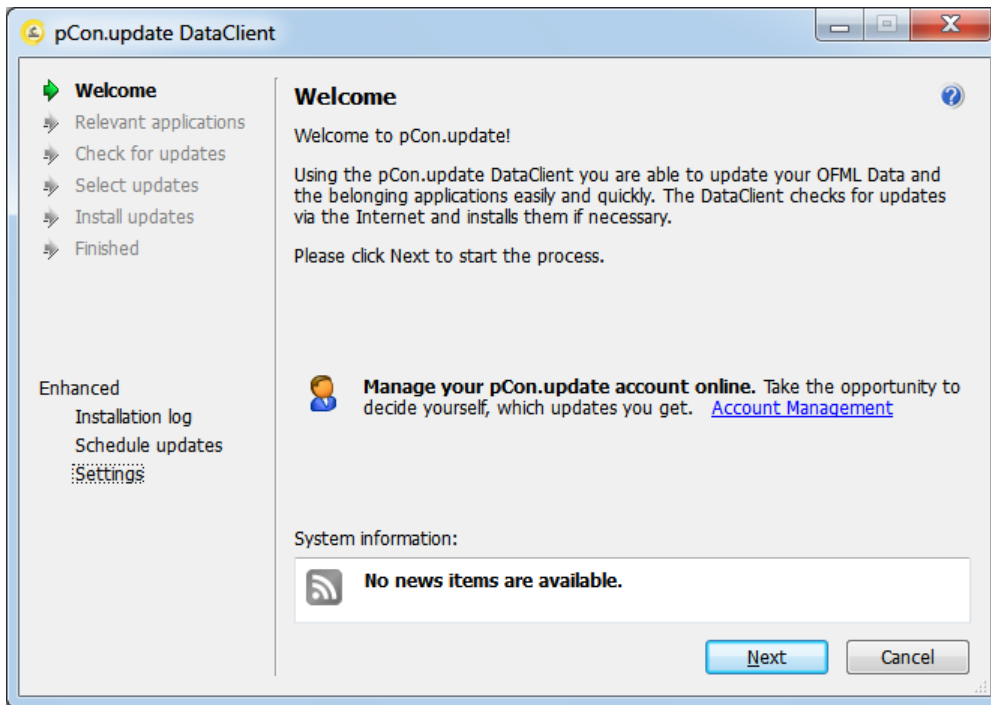


3. Goto "Network – Server" and input the user name and password that Steelcase provided to you. Check "Save password", and click "OK" when completed.

点击 "Network – Server" 然后输入 Steelcase 提供的 pCon Data Client 用户名和密码。点选 "Save password", 然后点 "OK" 完成。

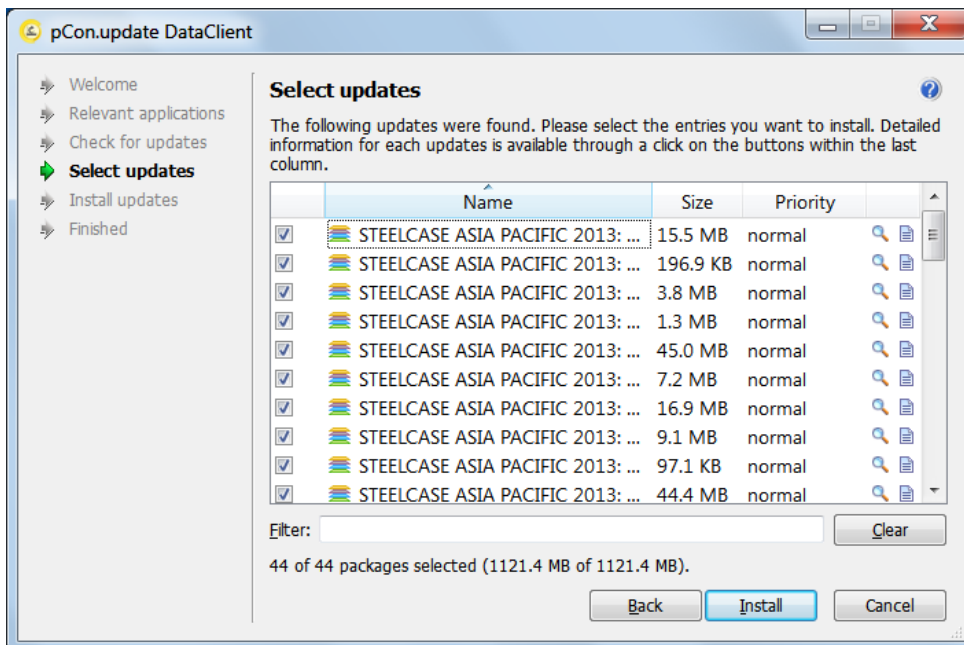


4. Go back to start page. Click “Next”  
返回开始的界面。然后点击 “Next”。



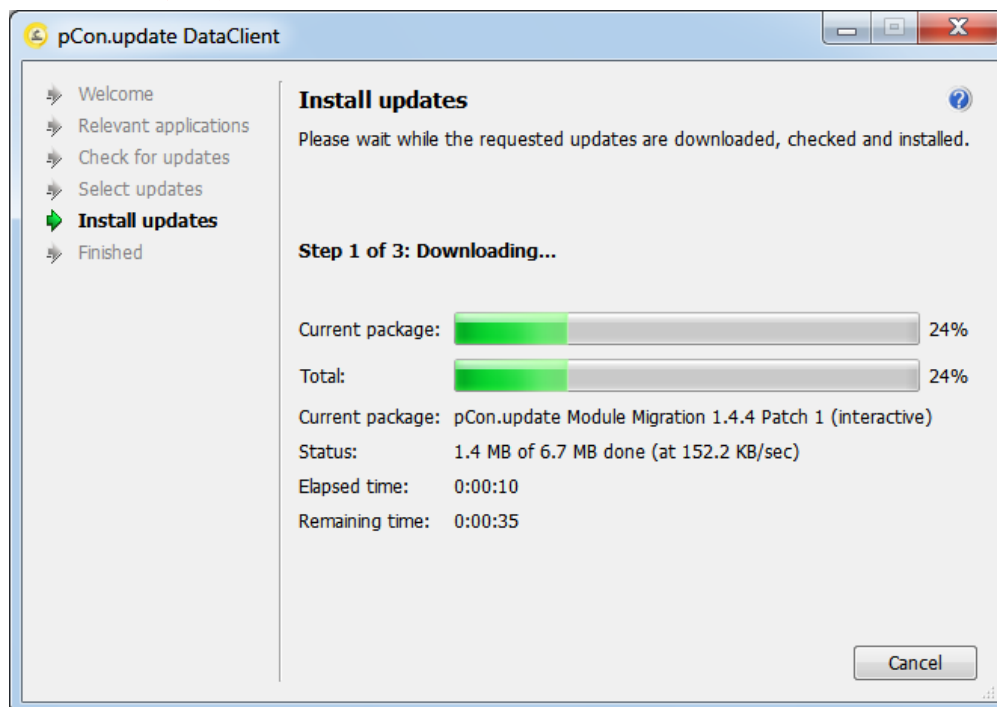
5. Click “next” in next couple screens and the data client will check for any new updates. If there is any update listed, click “Install”.

在以下几个屏幕均点击 “next” 让 data client 检查是否有新的更新. 如果有新的更新列出, 可点击 “Install”.



6. The Data Client will download and install updates for you. And it will prompt you in future days if there are data updates from Steelcase. Please note, sometimes there are a lot of updates and the download will take a long time, make sure you have reserved enough time for its downloading. If the download is interrupted, it has to download from beginning again。

此 Data Client 会下载和安装更新。以后，Data Client 会自动检测是否有数据更新并会给出提示。请留意，更新的数据量非常大，如果中途中断，下载将需从头再来，浪费时间，所以，如果需要更新，**请预留足够的时间**让其进行下载。



### 3. Possible Issues and Resolution

#### 常见问题处理办法

1. Installation takes too long time.

安装执行了很长时间。

A: Please note the installation will take around 30 minutes, and even longer with some type of computers.

请留意安装程序需要 30 分钟左右的时间；视乎电脑的配置，有些甚至需时更长。