## **Collaboration** Watch: How to Build a Resilient Workplace



## INTRODUCTION

Christine Congdon, Editor of 360 Magazine & Director, Global Research Communications, discusses new data from the <u>Steelcase Global Report</u> and how leaders should create a Resilient Workplace to help employees become more engaged.

We have <u>previously mentioned</u> that more than one out of three of the world's workers are disengaged, according to new data from the Steelcase Global Report. This means that the most agile and adaptive members of an organization are typically outnumbered. The good news is, the workplace can help.

After surveying over 12,000 workers in 17 countries, we found a positive correlation between employee engagement and workplace satisfaction. In short, employees who were happy with their physical work environment were more likely to be engaged.

Now that we know that the workplace can make a difference, **how do leaders design spaces that help employees feel more engaged?** 

Steelcase believes it starts with creating a Resilient Workplace. Resilience is critical for growth and survival when facing fierce competition in uncertain economic conditions.

Watch the video above to learn more about creating a Resilient Workplace and click below to sign up for a copy of the Global Report.



Christine Congdon Editor, 360 Magazine & Director, Global Research Communications

In her work at Steelcase, Christine is deeply focused on the role of physical environments in shaping the behavior of people at work. She is co-author of "Balancing We and Me: The Best Collaborative Spaces Also Support Solitude" featured in the Harvard Business Review and regularly writes and speaks about workplace issues for a variety of publications and conferences. Chris collaborates with leading organizations to help them rethink the strategic role of their physical environment and is a passionate advocate for the idea that organizations can leverage their workplace to help shape strategy, brand and culture.