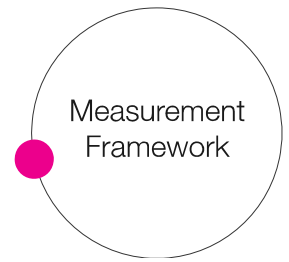


# Measurement Framework



**Develops a meaningful scorecard for ongoing evaluation of ... workplace efficiency, worker effectiveness and triple bottom line performance, including specific client measures.**

Measuring the performance of corporate assets, including the work environment, is more important than ever. An ARC measurement strategy defines metrics pertinent to the bottom line, including both financial and non-financial measures.

## **Our process delivers:**

- clear objectives linked to strategic issues
- an appropriate measurement system for ongoing evaluation, including specific data to be collected, and analysis and reporting plans
- pre-and post-occupancy measures
- insights and implications from data measurement
- a scorecard that details economic, social, and environmental impacts on the work environment
- ways to measure the impact of work environment changes on business performance, including cost reductions, effectiveness improvements, and performance enhancements
- an outline of specific actions to be taken and a process for ongoing evaluation of the measurement system

## **An ARC measurement framework will help you:**

- ensure performance metrics are meaningful
- establish a clear link between measures and organizational goals
- ensure organizational buy-in for the measures
- successfully implement action plans