



IM#: 14-0001985

Regard™
lounge system

Steelcase
HEALTH



Healthcare is more than exams, procedures, consultations and surgeries

Healthcare is a journey, extending from the reception foyer to the waiting area and everywhere in between. How might we anticipate the needs of the healthcare journey, from arrival to exit? What if there were a solution to the disconnection, discomfort, anxiety and irritation people often experience during their healthcare journey? A solution that provided comfort, connections, intimacy and privacy?

That solution is Regard, a lounge system designed to support the transition moments throughout the healthcare journey.

The challenges of today's waiting spaces

Fundamental changes are happening in healthcare, and everyone's expectations are higher. Unsupported healthcare experiences add anxiety to an already anxiety-filled experience. And today's spaces are adding to the problem, not solving it. The more crowding, chaos and noise around us, the more anxiety we feel. The less physically comfortable we are, the more our stress grows. The more time we waste doing nothing, the more dissatisfied we become.

ISOLATION

Valuable time is wasted as people sit, wait and read in what feels like a holding pattern.

DISCONNECTED

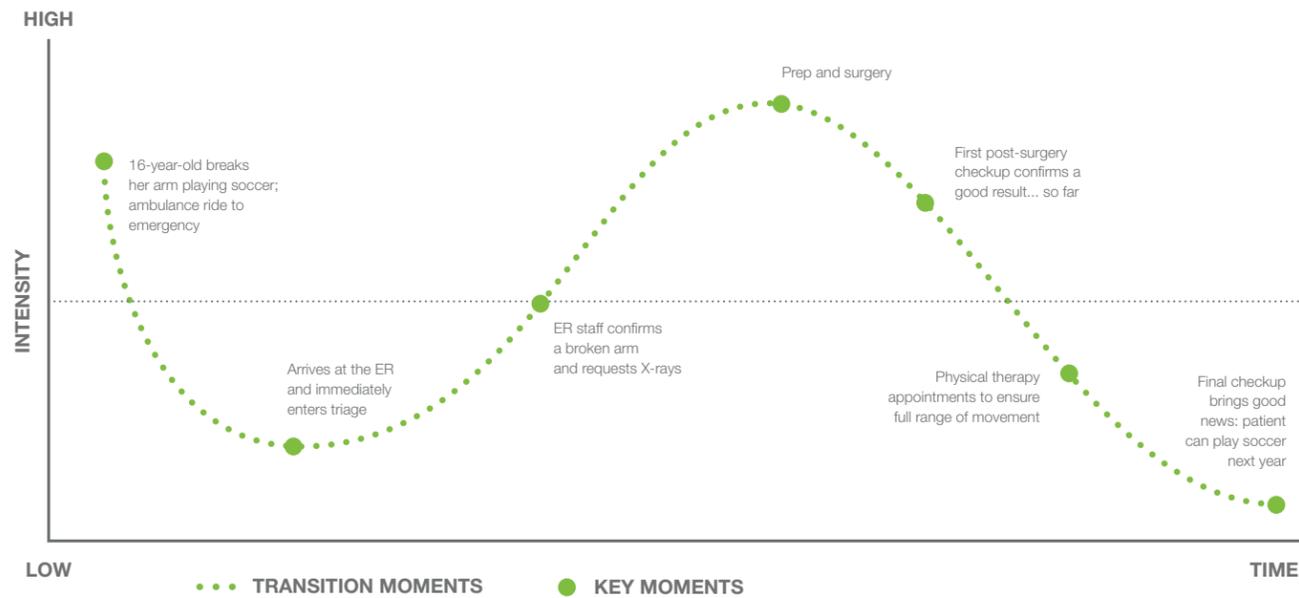
Family members are disconnected, surrounded by strangers and limited in their ability to interact with and support one another.

UNCOMFORTABLE

Filled with rows of uncomfortable arm chairs, waiting rooms are often chaotic and unsettling.



We researched transition moments between key touchpoints



By studying the experiences of patients and observing people in more than 60 healthcare waiting rooms, our team of researchers uncovered significant opportunities for improving the places where people wait.

10

Researchers

20

Healthcare Facilities

60

Waiting Rooms



BETTER PLACES FOR BETTER EXPERIENCES

Regard was created to solve the challenges of today's waiting places. A modular system that can be configured in many ways for many applications, it provides the right blend of solutions for a broad array of needs. Regard can help improve people's healthcare journey and make every moment more meaningful.



IM# 14-0001974 | SM: REGARD (CHAMPAGNE FRAME, DESIGNTEX CIRCA CEMENT SEATING, DESIGNTEX SORONO PORCELAIN, ARCTIC WHITE CASEGOOD, ACACIA LAMINATE, ALLOY POLAR FABRIC PANELS)

Connecting People + Technology

When technology is thoughtfully integrated into waiting spaces, it can connect people to helpful information as well as provide positive distraction. Regard creates the right settings for leveraging technology in multiple ways, including easy access to power for personal devices.

CONNECTION

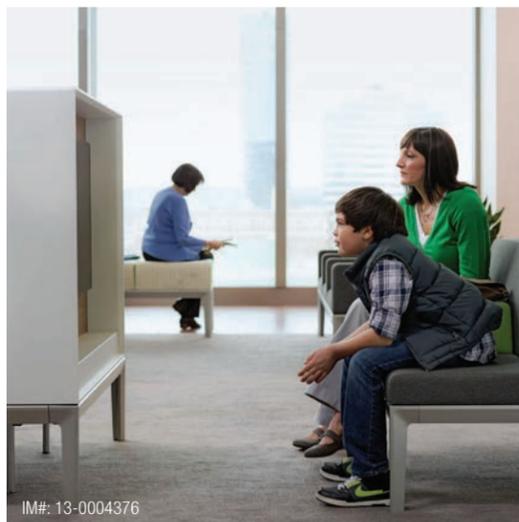
Regard media cabinets bring TV viewing to eye level, so people can choose whether or not to watch.

INTEGRATION

With integrated outlets at the surface, Regard provides easy access to power, enabling productive waiting.

INTERACTION

Regard brings power within easy reach, so patients can use provided technology or mobile devices for check-ins, registration or self-directed learning.



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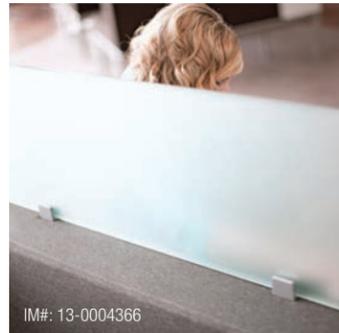
Providing Privacy

While waiting, most people seek separation from strangers and closeness to family. Some like the stimulation of TV, while others prefer a quieter setting to read or focus on a task. To ensure meaningful uses of time, healthcare waiting spaces must be designed for many people and many preferences—a range of settings for a range of needs.



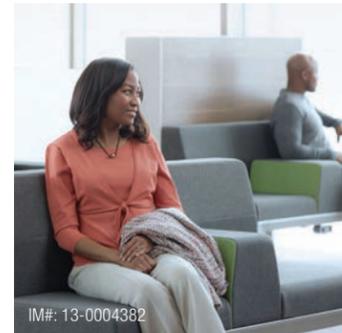
INTIMACY

Regard booths provide a familiar, intimate setting for families or small groups.



SEPARATION

Integrated dividers protect personal space.



SPACE DIVISION

Screens and planters define boundaries, promoting separation from strangers in open spaces.





IM# 14-0001993 | SM: REGARD (CHAMPAGNE FRAME, DESIGNTEX CIRCA CEMENT SEATING, DESIGNTEX SORONO PORCELAIN, DESIGNTEX ROCKET LIME, ARCTIC WHITE CASEGOOD, ACACIA LAMINATE, ALLOY POLAR FABRIC PANELS)

Supporting Multiple Postures

A diverse range of needs and activities require settings that support a variety of postures. People benefit from movement and productive activities while waiting. Whether it's lounging to calm nerves, perching on a stool at a media kiosk to access information or finding a place to use a laptop, choices give people more control over transition times, which improves overall healthcare experiences.

SHORT- AND LONG-TERM

Bench seating supports short-term or active waiting, while private lounge settings accommodate a long-term stay.

INDIVIDUALS AND GROUPS

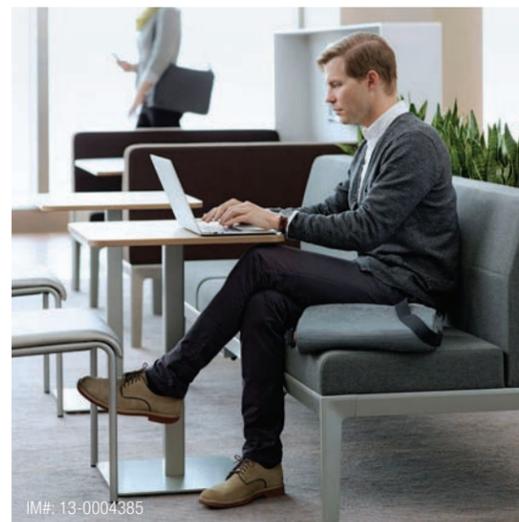
Individuals can find settings with separation from strangers, while a duo or groups can remain connected.

PASSIVE AND ACTIVE

Regard supports a variety of comfortable and relaxing postures, while providing appropriate settings for task work at a table.



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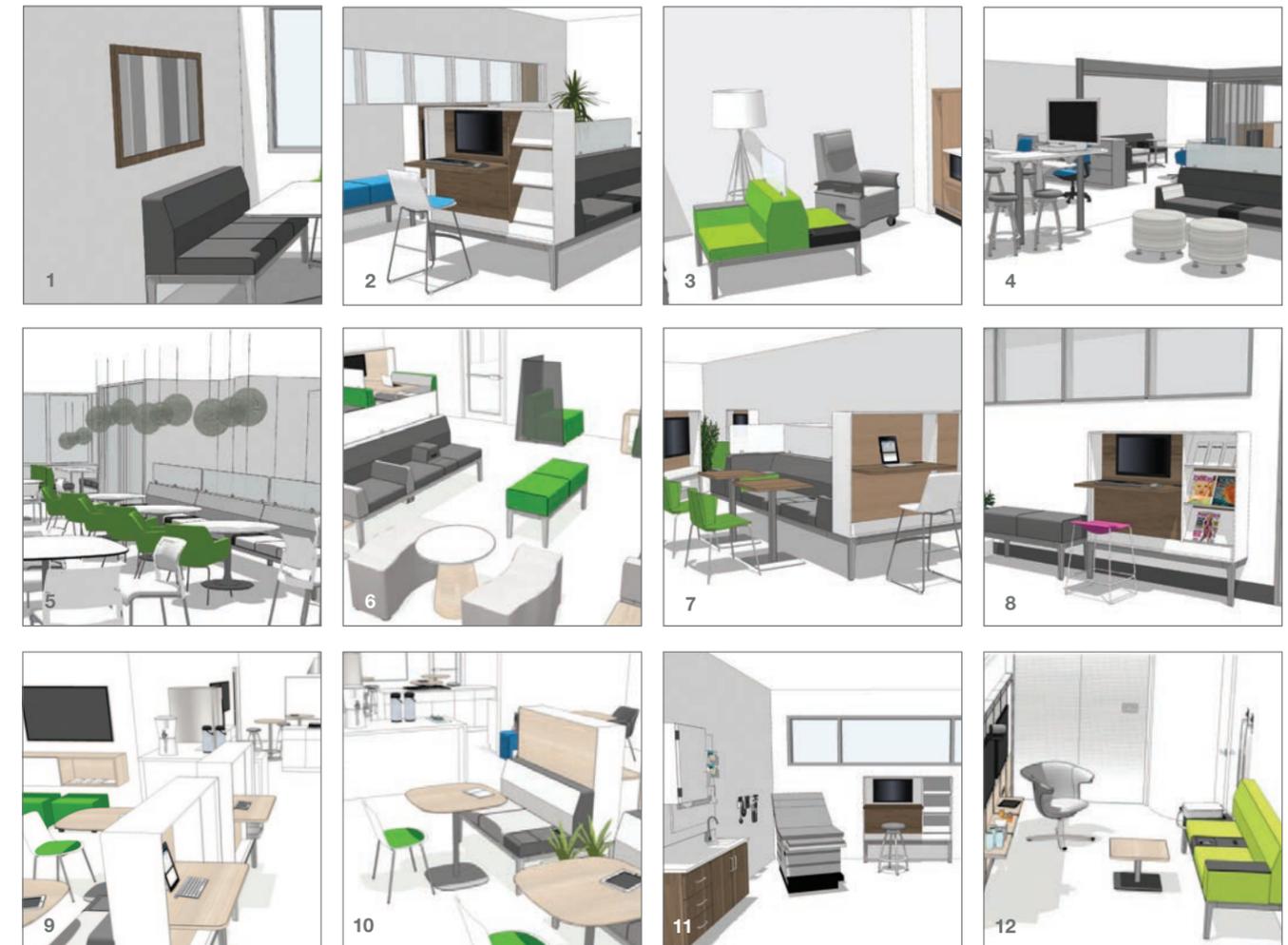
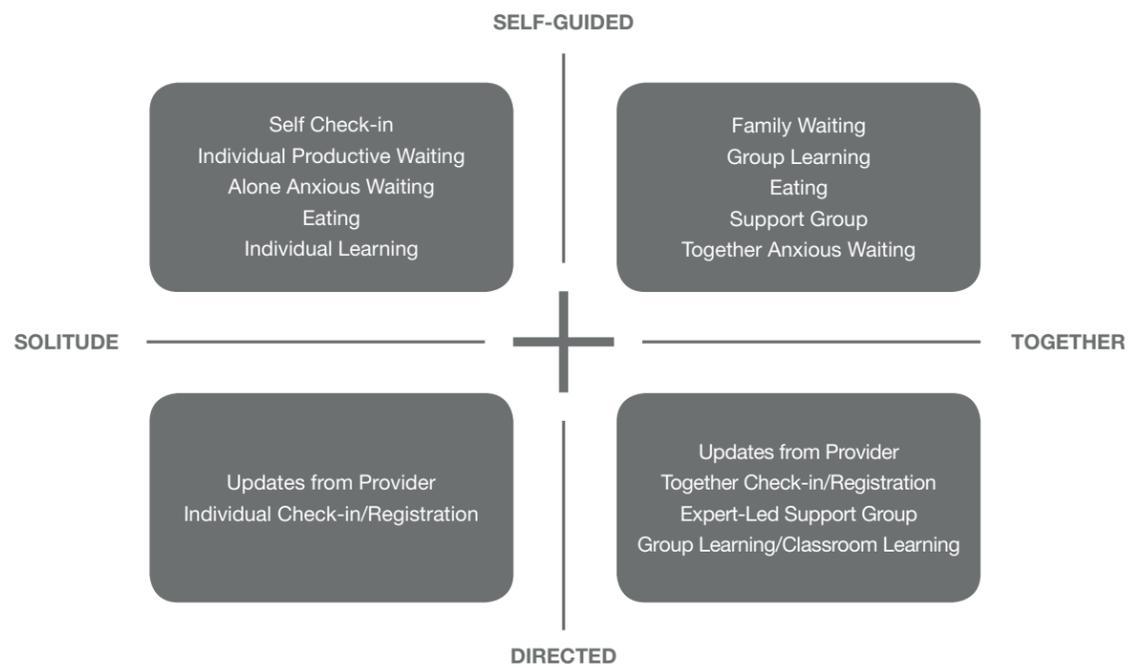


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A Range of Activities and Needs

Our research confirmed that a broad range of activities happen in waiting spaces. From solitude to togetherness, from self-guided activities to being directed by others—every activity calls for the right support. Regard was designed for the challenges and needs of today, with adaptability and flexibility so it can evolve for the future.

Regard can be used in a variety of non-clinical environments—lobbies, cafés, collaboration spaces, in between spaces and more. It's also suitable for certain clinical areas, such as telehealth, infusion and exam spaces.



- 1. TELEHEALTH
- 2. CAREGIVER RESPITE
- 3. INFUSION
- 4. CAREGIVER COLLABORATION
- 5. CAFÉ
- 6. AMBULATORY WAITING
- 7. COMMON SPACE
- 8. HALLWAY
- 9. CHECK-IN
- 10. PHYSICIANS OFFICE LOBBY
- 11. EXAM
- 12. CONSULTATION

Design Details

As a modular system of frames, backs, cushions, arms, screens, tables and cabinets, Regard can be configured in a multitude of ways. Each of its 150 components has been designed for easy assembly, re-configurability and replacement. This means Regard can readily adapt to evolving needs.



CALMING DESIGN

Unified frames, backs and screens provide clean, calming, professional environments that are free from chaos and clutter.



STOW SPACE

Extra-wide seats accommodate people of many sizes, plus the backpacks, bags and technology that often go with them. Generous armrests hold beverages, phones or other personal items, and shelves and cubbies in cabinets keep things off the floor, yet nearby.



IM# 13-0004387 | SM: REGARD (CHAMPAGNE FRAMES, DESIGNTEX CIRCA COAL, CIRCA CEMENT, DELAINE GRASS, DELAINE PLUM AND BO PEEP CHOCOLATE CHIP SEATING, MERLE PLASTIC, FROSTED TEMPERED GLASS, ARCTIC WHITE CABINET SHROUDS, VIRGINIA WALNUT LAMINATE)



POWER AND INTEGRATION

Connecting to technology is quick and easy with integrated outlets on multiple surfaces, such as armrests, tabletops and right below the frame.



DIVISION OF SPACE

Screens and cabinets offer private settings that serve to divide space, reducing visible and audible noise.



INTEGRATED WORKSURFACES

Appropriate seat heights and integrated worksurfaces provide unified and familiar settings for productivity or conversation.



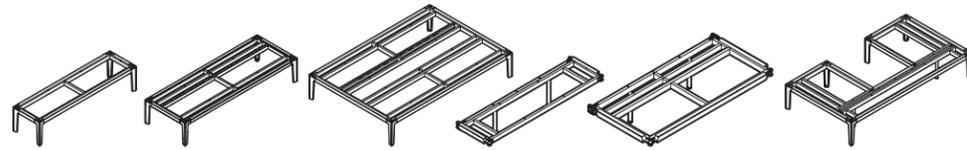
HEALTHCARE APPROPRIATE

From crumb sweeps, arms caps and durable fabrics to bariatric testing and durable frame structure, easy cleaning is integral. Cast legs and a patented metal frame provide strong and durable support in all seating positions.

STATEMENT OF LINE

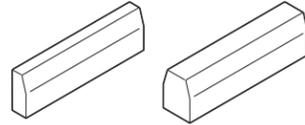
BASE FRAMES

Bench: 18"D; 44", 66"W
 Single-sided: 27.5"D; 44", 55", 60.5", 66", 71.5", 77", 82.5", 88"W
 Double-sided: 55"D; 44", 55", 60.5", 66", 71.5", 77", 82.5", 88"W
 Frame extension: 11", 27.5"D; 55"W
 Booth: 44", 55"D; 81.5"W



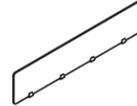
BACK CUSHIONS

Single-sided backs: 7.5"D; 33", 44", 55", 60.5", 66", 71.5", 77", 82.5", 88"W
 Double-sided backs: 15"D; 33", 38.5", 44", 49.5", 55", 60.5", 66", 71.5", 77", 82.5", 88"W



SCREENS: GLASS

14"H; 33", 38.5", 44", 49.5", 55", 60.5", 66", 71.5", 77", 82.5", 88"W



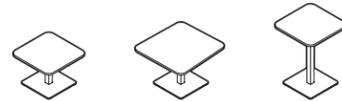
SEAT CUSHIONS

Seat: 18"D; 22"W
 Bench: 29"D; 22", 33"W



TABLES: LAMINATE AND SOLID SURFACE

18"H; 22", 26"W
 28.5"H; 22"W



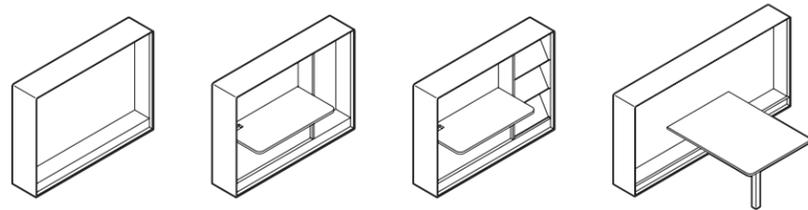
ARM CUSHIONS

Arms — single and double sided:
 20"D; 5.5", 11"W



CABINETS

Media, desk: 11"D; 55"W
 Booth: 44", 55"D; 81.5"W

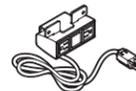


ELECTRICAL

Modular and hardwire power options available



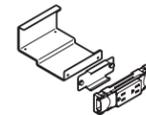
Power Strip for use with arms and tables



Power Strips for use with Frame Assembly



Modular Harness



Receptacle Kits



Hardwire Power Infeed

SURFACE MATERIALS

Surface materials shown in brochure:

PAINT

- 4750 Champagne
- 7276 Arctic White

GLASS

- 6530 Frosted

FABRIC

- 3419 802 – Designtex Circa Coal
- 3419 801 – Designtex Circa Cement
- 3249 502 – Designtex Delaine Grass
- 3249 602 – Designtex Delaine Plum
- P533 Alloy Element

PLASTIC

- 6527 Merle

LAMINATE

- 2535 Virginia Walnut

Colors are representative and may vary slightly from actual material.

For more options, visit us online at steelcasehealth.com/regard.

SUSTAINABILITY

PEOPLE. PLANET. PROFIT.

By rethinking our business systems and designing our products to avoid negative impacts on humans and the environment, we contribute to a sustainable future for the planet and its people. We commit to advance our practices through continuous learning and building partnerships with our customers, business partners and environmental thought leaders to optimize our performance and contribute to the science and practice of sustainability.

TO FIND OUT MORE VISIT
WWW.STEELCASE.COM/SUSTAINABILITY



SCS Indoor Advantage™ Gold certification for indoor air quality.



Pending BIFMA level certification.



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